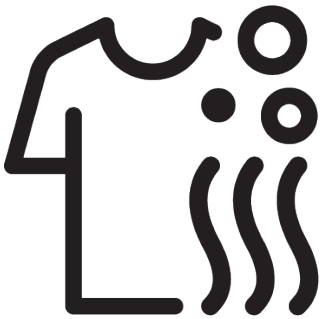
GRUNDIG

Washer-Dryer

User Manual



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CE

RECYCLED &
RECYCLABLE PAPER

Please read this user manual first!

Dear Customer,

Thank you for choosing Grundig product.

We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product.

Follow all warnings and information in the user manual. Thus, you protect yourself and your product against possible dangers.

Keep the user manual. If you hand over the product to someone else, provide the user manual as well. Warranty terms, usage and troubleshooting methods of your product are in user manual.

Symbols and Definitions

The following symbols are used in the user manual:

	Danger that could result in death or injury.
	Important information or useful hints about usage.
	Read the user manual.
	Recyclable materials.
	Hot surface warning.
WARNING	Danger that may result in property damage to the product or its environment.

Table of Contents

1 Safety Instructions 5

1.1 Intended Use 5
1.2 Safety of Children, Vulnerable Persons and Pets 5
1.3 Electrical Safety 6
1.4 Handling Safety 7
1.5 Installation Safety 7
1.6 Operational Safety 9
1.7 Drying Safety 10
1.8 Maintenance and Cleaning Safety 13
1.9 Technical Information About Bluetooth and Wireless Connection 13

2 Important Instructions for Environment 14

2.1 Compliance with WEEE Directive . 14
2.2 Package Information 14

3 Technical Specifications 15

4 Installation 16

4.1 Unpacking and Transporting the Product 16
4.2 Appropriate Installation Location. 16
4.3 Assembly of Bottom Panel Covers 17
4.4 Removing Transportation Safety Bolts 17
4.5 Connecting to Water Supply 18
4.6 Connecting the Drain Hose to the Drain 18
4.7 Adjusting the Feet 19
4.8 Electrical Connection 19
4.9 Handling the Product 19

5 Preliminary Preparation 20

5.1 Sorting the Laundry 20
5.2 Preparing Laundry for Washing 20
5.3 Tips for Energy and Water Saving 20
5.4 Start Up 21
5.5 Loading the Laundry 21
5.6 Correct Load Capacity 21
5.7 Using Detergent and Softener 22
5.7.1 Automatic Dosing 22
5.7.2 Dosage Selections, Cancellation or Use of Powder Detergent 24
5.7.3 Detergent and/or Softener Running Out 24
5.7.4 Filling Detergent or Softener into the Wrong Compartment 24
5.8 Tips for Efficient Washing 25
5.9 Tips for Efficient Drying 26
5.10 Displayed Programme Duration 26

6 Operating the Product 27

6.1 Control Panel 27
6.2 Symbols on the Display 28
6.3 Preparing the Machine 28
6.4 Selection of Washing Programme 28
6.5 Washing Programmes 29
6.6 Temperature Selection 31
6.7 Spin Speed Selection 31
6.8 Drying Programmes 32
6.9 Washing and Drying Programmes 32
6.10 Programme and Consumption Table 33
6.11 Auxiliary Function Selection 36
6.11.1 Auxiliary Functions 37
6.11.2 Functions/Programmes Selected by Pressing the Function Keys for 3 Seconds 39
6.12 Drying Steps 40
6.13 End Time 40
6.14 Starting the Program 41
6.15 Loading Door Lock 42
6.16 Changing Selections After Program Starts 42
6.17 Cancelling the Programme 43
6.18 End of Programme 43
6.19 HomeWhiz Feature and Remote Control Function 43
6.19.1 HomeWhiz Setup 44
6.19.2 Setting up a Washing Machine Connected to Someone Else's Account 45
6.19.3 Deleting the HomeWhiz Account Match 46
6.19.4 Remote Control Function and Its Use 46
6.19.5 Troubleshooting 47

7 Maintenance and Cleaning 47

7.1 Cleaning the Detergent Drawer 47
7.2 Cleaning the Loading Door and the Drum 48

7.3 Cleaning the Body and Control Panel 49
7.4 Cleaning the Water Intake Filters . 49
7.5 Draining Remaining Water and Cleaning the Pump Filter..... 49
8 Troubleshooting..... 50
9 DISCLAIMER 55

1 Safety Instructions

This section includes the safety instructions necessary to prevent the risk of personal injury or material damage.

Our company shall not be held responsible for damages that may occur if these instructions are not observed.

- Installation and repair operations shall always be performed by Authorised Service.
- Use original spare parts and accessories only.
- Do not repair or replace any component of the product unless it is clearly specified in the operation manual.
- Do not modify the product.

1.1 Intended Use

- The service life of your product is 10 years. During this period, original spare parts will be available to operate the product properly.
- This product has been designed for domestic use. Do not use this product for commercial purposes or outside its intended purpose.
- Use only for washing and drying textile products that are marked accordingly.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- This product is intended to be used in household and similar applications. For example;
  - Personnel kitchens of stores, offices and other work environments;
  - Agricultural establishments,
  - By customers of hotels, motels and other accommodation facilities
  - Bed and breakfasts, hostel-like environments
  - Common areas of apartment blocks or laundries.

1.2 Safety of Children, Vulnerable Persons and Pets

- This product may be used by children aged 8 years and older and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the product in a safe way and understand the hazards involved.
- Children under the age of 3 should be kept away unless continuously supervised.

- Electrical products are dangerous for children and pets. Children or pets should not play with, climb on top or inside the product. Check inside the product before use.
- Use child lock to prevent children from interfering with the product.
- Do not forget to close the loading door when leaving the room where the product is located. Children and pets may get locked inside and drown.
- Children should not perform cleaning and user maintenance works without an adult's supervision.
- Keep the packaging materials away from children. Risk of injury and suffocation.
- Keep all detergents and additives used for the product out of children's reach
- Cut the power cable and break and deactivate the locking mechanism of the loading door before disposing of the product for children's safety.

1.3 Electrical Safety

- Product should be unplugged during installation, maintenance, cleaning and repair procedures. Unplug the product or turn off the fuse.
- Damaged power cables should be replaced by the authorised service in order to prevent possible danger.
- The product should not be fed via an external switching device such as a timer or connected to a circuit that is regularly switched on and off by a device.
- Do not tuck the power cord under the product or to the rear of the product. Do not put heavy items on the power cord. Do not bend, crush, or expose the power cable to heat sources.
- Only use the original cable. Do not use cut or damaged cables.
- Do not use an extension cord, multi-plug or adaptor to operate your product.
- Extension cords, multi-socket outlets, adapters or portable power supplies can overheat and cause a fire. Make sure not to place power sockets and portable power supplies near or behind the product.
- The plug shall be easily accessible. If this is not possible, a mechanism that meets the electrical legislation and that disconnects all terminals from

the mains (fuse, switch, main switch, etc.) shall be available on the electrical installation.
- Do not touch the plug with wet hands.
- When unplugging the product, do not hold the power cord, but the plug.
- Make sure the plug is not wet, dirty or dusty.
- Never connect your product to electricity saving devices. Such systems are harmful to the product.

1.4 Handling Safety

- Unplug the product before moving, remove the water outlet and water main connections. Drain any water left inside the product.
- This product is heavy, do not handle it by yourself. It may cause injuries if your product falls on you. Do not hit and drop the product while carrying.
- Do not hold parts such as the laundry loading door to lift and move the product. The upper tray should be tightly fixed for moving.
- Carry the product in an upright position. If it cannot be carried upright, tilt it to the right side in frontal view.
- Make sure that the hoses as well as the power cable are not folded, pinched or crushed after the product is fitted into its place after installation or cleaning procedures.
- While the detergent drawer is filled with detergent and/or softener:
  - Do not pull the product.
  - Do not relocate the product.
  - Do not tilt the product sideways or backwards.
  - Before doing the above, make sure to remove the detergent drawer from the machine.

1.5 Installation Safety

- Check the information in the manual and installation instructions to prepare the product for installation and make sure the electrical mains, clean water mains and water outlet are suitable. If not, call a qualified electrician and plumber to have them make the necessary arrangements. These operations are the responsibility of the customer.
- Prior to commencing the installation, be sure to switch off the fuse to deactivate the

power supply for the line to which the product will be connected.

- This product is intended for use at altitudes not exceeding 2000 meters above sea level.
- Check the product for any damage before installing it. Do not have the product installed if it is damaged.
- Always wear personal protective equipment (gloves, etc.) during product installation, maintenance and repair. There is a risk of injury.
- Injuries may occur if hands are put into uncovered slots. Close the holes of the transportation safety bolts with plastic plugs.
- Do not install or leave the appliance in areas exposed to environmental conditions like rain or sunlight.
- Do not install the product at locations where the temperature drops below 0 ºC.
- Do not place the product on a carpet or similar surface. It would create fire hazard since it cannot receive air from underneath.
- Place the product on a level and hard surface and balance with the adjustable feet.
- Connect the product to a grounding plug protected by a fuse suitable to the current values on the type label. Make sure the grounding is carried out by an expert electrician. As required by local and national regulations, do not use the product without proper grounding.
- Plug the product in a socket with voltage and frequency values suitable to those indicated on the type label.
- Do not plug the product into loose, broken, dirty, greasy, or water-damaged sockets.
- Use the new hose set provided with the product. Do not re-use old hose sets. Do not extend the hoses.
- Connect the water inlet hose directly to the water tap. The pressure from the tap should be minimum 0.1 MPa (1 bar) and maximum 1MPa (10 bars). 10 to 80 litres of water should be running from the tap in a minute in order for the product to function properly. If the water pressure is above 1 MPa (10 bars), a pressure-reducing valve should be fitted. The maximum allowed temperature is 25°C.
- Fit the end of the water discharge hose to the wastewater drain, the sink or the bathtub.

- Place the power cable and hoses in locations without risk of tripping.
- Do not install the product behind a door, a sliding door or at another location that will prevent the door from opening completely.
- If a dryer is to be placed on the product, fix with a suitable connection apparatus obtained from the authorised service.
- There is a risk of contact with electrical components when the upper tray is removed. Do not dismantle the upper tray of the product.
- Keep the appliance at least 1 cm from furniture.
- Make sure the room in which the installation performed is adequately ventilated, as there may be a risk of undesirable gases coming out of the device igniting other fuels in the room or interacting with an open flame.

1.6 Operational Safety

- When you are using the appliances, use only detergents, softeners and additives suitable for washing machines.
- Do not use chemical solvents on the product. These materials contain an explosion risk.
- Do not operate defective or damaged products. Unplug the product (or turn off the fuse it is connected to), turn off the water tap and call an authorised service.
- Do not place sources of ignition (burning candle, cigarettes, etc.) or sources of heat (irons, cooktops, ovens, etc.) on top of or near the product. Do not put inflammable/explosive materials near the product.
- Do not stand or climb on the product.
- Unplug the product and turn off the tap if you will not be using the product for long periods.
- Avoid opening the detergent drawer while the machine is running to prevent splashes. Contact of the detergent with your skin and eyes is dangerous.
- Make sure pets do not climb inside the product. Check inside the product before use.
- Do not force open the locked loading door. The door will open once the washing is completed. If the door does not open, use the solutions for “loading door does not open” error in the Troubleshooting section.

- Do not wash items contaminated with gasoline, kerosene, benzene, reducers, alcohol or other inflammable or explosive materials and industrial chemicals.
- Do not directly use dry cleaning detergent and do not wash, rinse, spin or dry laundry contaminated with dry cleaning detergent.
- Do not place your hands into the rotating drum. Wait until the drum no longer rotates.
- If washing laundry at high temperatures, the discharged washing water would burn your skin if in contact with your skin, for ex. when the draining hose is connected to the tap. Do not touch the discharge water.
- Take the following precautions to prevent formation of biofilm and malodours:
  - Make sure the room where the washing machine is placed is well ventilated.
  - Wipe the door gasket and loading door glass with a dry and clean cloth at the end of the programme.
- The glass of the loading door will heat up when washing or drying at high temperatures. To avoid burns, do not touch the loading door glass and keep children away from the product during operation.
- Before disposing of old and inoperable products:

1. Unplug the power plug and remove it from the socket.
2. Cut the power cable and disconnect it with the plug from the product.
3. Break the locking mechanism of the loading door to render it inoperable.
4. Do not allow children to play with the discarded product.

⚠ 1.7 Drying Safety

- Laundry that has been previously washed, cleaned, contaminated or stained with gasoline/gas, dry cleaning solvents or other inflammable/explosive materials should not be dried in the machine because they give off inflammable or explosive vapours. Otherwise, fire hazard arises.
- Laundry contaminated with materials such as vegetable or mineral oil, acetone, alcohol, gasoline, gas oil, stain removers, naphtha, turpentine, paraffin or paraffin removers should be washed separately in hot water by adding extra detergent before being dried in

the washing machine with dryer. Otherwise, fire hazard arises.

- Do not dry textile products that contain predominantly foam, rubber or rubber-like parts (e.g. shower caps, waterproof textile products, rubber products and clothes) or the ones that are filled and damaged (e.g. Pillows or coats). There is a risk of burns.
- If you use a laundry ball, detergent scale, laundry cage or ball in your machine, these products may melt during drying. If you are going to choose the drying feature, do not use these products. Otherwise, fire hazard arises.
- If you use industrial chemicals for cleaning, do not use the drying function. Otherwise, fire hazard arises.
- The door becomes very hot after drying process. After drying is over, open the door of the device completely. Do not touch the metal door located inside of the door glass. There is a risk of burns due to high temperatures.
- During Drying programmes, a cooling step is performed as the last step to ensure that the laundry remains at a temperature where it will not be damaged. You may be exposed to hot steam if you open the cover without completing the cooling step. Risk of seething.
- If the drying programmes are interrupted (as a result of programme cancellation or power failure), the laundry in the machine may be hot. Be careful.
- Avoid interrupting the drying program by stopping your tumble dryer prematurely, as the laundry inside the machine may become excessively hot in the event of program cancellation or a power failure. Risk of burns! If you have to stop the machine, take out the laundry and lay them somewhere to cool down.
- Your product is suitable to operate between the temperatures of 0°C and +35°C.
- Ambient temperatures between 15°C and +25°C are ideal for your product.
- Do not overload the machine for drying. Observe the specified maximum load levels for drying.
- If the laundry has been washed with a stain remover, run an additional rinsing speed before starting the drying speed.
- Do not dry leather laundry and laundry containing leather (such as leather tags on jeans)

in the machine. The colour left by the leather parts may smear on other textiles.
- If there is a problem that you cannot solve using the information given in the safety instructions section, turn off and unplug the machine and call an Authorized Service.
- In your washer-dryer, you can only wash laundry, only dry laundry or do both of these processes. The machine should not be used for a long period of time only for drying wet laundry. While the machine is only used for drying, it should be run empty in a short washing programme every 15 starts.
- Before putting laundry in the machine, check all of them and make sure that there is no object such as lighter, coin, metal object and pin, etc. in their pockets or inside of them.
- Lingerie that has metal parts should not be dried in the machine. Metal parts may come off during drying and cause damage to the machine. Put them in a bag or pillow case.
- Do not dry large laundry such as tulle curtains, curtains, sheets/beddings, blankets, rugs in the machine. Laundry may get damaged.
- Do not dry unwashed laundry in the machine.
- Do not use softener or antistatic agent unless recommended by the manufacturer.
- Products such as softener should be used in accordance with the manufacturer's instructions.
- Do not dry silk, wool and similar delicate clothes in the machine. Otherwise, wool clothes can shrink and damage may be caused in other delicate clothes.
- Check the symbols on laundry label before washing and drying processes.
- The machine automatically cleans the lint itself that comes out of the laundry during drying. The machine performs automatic water intakes for cleaning. For this reason, the water tap of the machine should also be open during drying programmes.
- Prevent the lint from accumulating around the product.
- Remove all objects such as matches and lighters from your pockets.

1.8 Maintenance and Cleaning Safety

- Before cleaning or servicing the product, unplug it or cut the power at the fuse.
- If you need to move the product for cleaning, do not pull on the loading door. The door can break and cause injury!
- Do not put hands, feet and metal objects under or behind your product. This can cause jams, and any sharp edge can cause personal injury.
- Use a clean, dry cloth to wipe foreign material or dust from the plug ends. When cleaning the plug, do not use a wet or damp cloth. Otherwise, there is a risk of fire or electric shock.
- Do not wash the product with pressure washers, by spraying vapour, water or pouring water. There is a risk of electrocution.
- Do not use sharp or abrasive tools to clean the product. Do not use household cleaners, soap, detergent, gas, gasoline, thinner, alcohol, varnish, etc. while cleaning.
- Cleaning agents containing solvents (e.g. cleaning solvent) might reek poisonous fumes. Do not use cleaning products containing solvents.
- There may be detergent residues in the detergent drawer when you open it for cleaning.
- Do not dismantle the filter of the discharge pump while the product is running.
- The temperature in the product may rise up to 90°C. Clean the filter after the water in the product cools down in order to avoid risk of getting burnt.

1.9 Technical Information About Bluetooth and Wireless Connection

Simplified EU Declaration of Conformity

Hereby, Arçelik A.Ş. declares that the radio equipment is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.grundig.com

Frequency Band: 2.4 GHz (Wi-Fi or Bluetooth function)

Max. Transferring Power: <100mW (Wi-Fi or Bluetooth function)

Software Details: Quartz Wi-Fi

This product collects and transmits usage data when connected to the internet (e.g. temperature settings, usage duration,

error codes). In accordance with the EU Data Act (Regulation EU 2023/2854), you have the right to access and manage this data. For details on what data is collected, how it is used, and how to access it, please visit: www.homewhiz.com/eu-data-act-policy

2 Important Instructions for Environment

2.1 Compliance with WEEE Directive

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with RoHS Directive:

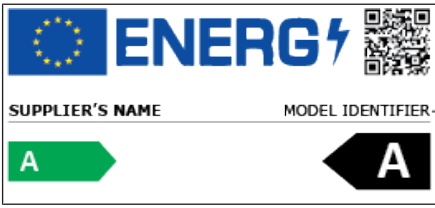
The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.2 Package Information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

3 Technical Specifications

Supplier's name or commercial brand	GRUNDIG
Model name	GDP812642WWAD
	7178579300
Washing capacity (cotton) (kg)	12
Drying capacity (cotton) (kg)	8
Maximum spin speed (cycle/min)	1400
Built-In	No
Height (cm)	84,5
Width (cm)	60
Depth (cm)	65
Single Water inlet / Double Water inlet	+ / -



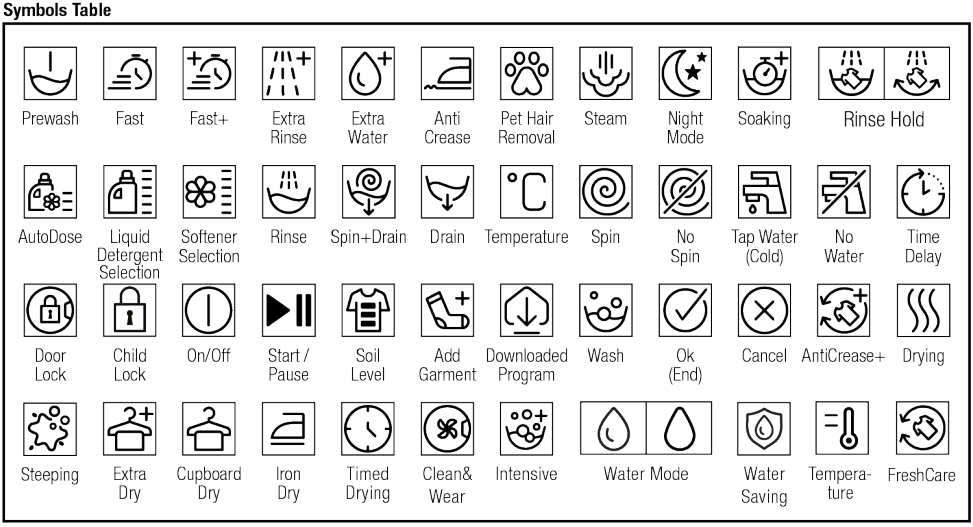
The model information as stored in the product database can be reached by entering following website and searching for your model identifier (*) found on energy label.

https://eprel.ec.europa.eu/

The consumption values apply when wireless network connection is turned off.

The defined cybersecurity-related software update support period of the product is the warranty period of the product. After this period, cybersecurity-related software updates are not guaranteed.

Symbols Table



4 Installation

Please read the “Safety Instructions” section first!

Your product automatically detects the amount of laundry placed inside when selecting a programme. While installing the product, before the first use, calibration should be done to ensure that the laundry amount is detected in the most accurate way.
To do this, select the Drum Cleaning* programme and cancel the spin function. Start the programme without laundry. Wait for the programme to finish, which will take about 15 minutes.
*The programme name may vary depending on the model. For the appropriate programme selection, review the programme descriptions section.

- Please contact the nearest Authorised Service for the installation of the product.
- Make sure that the installation and electrical connections of the product are performed by authorised service agent. Manufacturer shall not be held responsible for damages caused by operations performed by unauthorised persons.
- Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility.
- Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after installation or cleaning procedures.
- Prior to installation, visually check if the product has any defects on it. Do not have the product installed if it is damaged. Damaged products cause risks for your safety.

4.1 Unpacking and Transporting the Product

Unpacking the Product

- Remove the cardboard box or Styrofoam packaging.
- To remove the cardboard or Styrofoam packaging underneath the product, lift the product carefully. If this is not possible, remove it by tilting it slightly to the side or by laying it on its side without damaging the product.
- Open the door and remove the inlet hose and any other accessories inside drum.
- Detach the power cable and drain hose from their fixed positions.
- Remove the transportation safety bolts. (see “Removing the Transportation Safety Bolts”)

Transporting the Product

Read the “Transportation Safety” section first!

- Ensure the door and detergent drawer are closed.
- Install the transportation safety bolts carefully without damaging the product's drum. (see "Removing the Transportation Safety Bolts")
- Pack the product with protective packaging to prevent damage during transport.

4.2 Appropriate Installation Location

- Place the product on a hard, rigid and level floor. Do not place it onto a carpet with high pile, or other similar surfaces on top of an underlay, or onto flooring with excessive amounts of springiness e.g., some types of acoustic flooring systems. Placing on an improper floor can cause noise and vibration problems.
- Do not place the product on the power cable.
- Do not install the product at places where temperature may fall below 0 ºC. Freezing might damage your product.

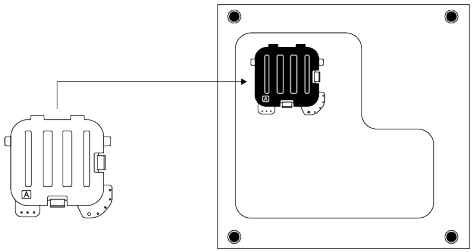
- Leave a minimum space of 1 cm between the product and the furniture.
- When installing the appliance on a stepped surface, keep it away from edges.
- Do not place the product on any platform.
- There shall not be any locked, sliding or hinged doors that may prevent the loading door from opening completely in the installation location of this product.
- Do not place or use heat sources such as cooktops, irons, ovens, heaters, etc. on the product.

4.3 Assembly of Bottom Panel Covers

With some models, the base parts of the products are completely closed. These products do not have plugs and covers.

- In order to increase the sound comfort of the product, attach cover A after removing the package foam.

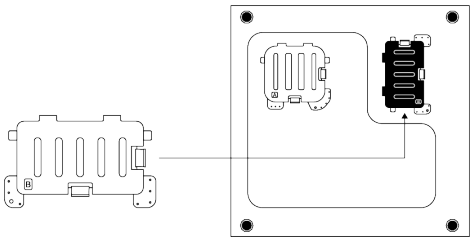
Cover A



Tilt the product back slightly. Rest the tabs of Cover A against the lower panel. Complete the assembly by rotating the cover.

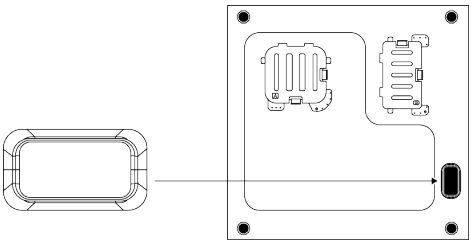
- Cover B and the Cap are optional. If available, attach cover B and the Cap.

Cover B



Rest the tabs of Cover B against the lower panel. Complete the assembly by rotating the cover.

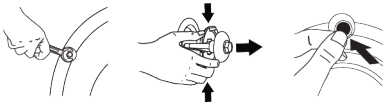
Cap



Insert the cap by pushing it with your finger.

4.4 Removing Transportation Safety Bolts

1. Loosen all transportation safety bolts with an appropriate wrench until they turn freely.
2. Bend the inner part by pressing it at the grip areas and pull the part out.
3. Attach the plastic covers supplied in the User Manual bag into the holes on the rear panel.



WARNING

Remove the transportation safety bolts before operating the product. Otherwise, the product will get damaged.

WARNING

Keep the transportation safety bolts in a safe place to reuse when the product needs to be moved again in the future.
Install the transportation safety bolts in reverse order of the disassembly procedure.
Never move the product without the transportation safety bolts properly fixed in place.

4.5 Connecting to Water Supply

WARNING

The water pressure required for the operation of the product is between 1-10 bars (0.1-1 MPa). To ensure a smooth operation of the machine, 10 - 80 liters of water shall be supplied in a minute from a fully opened tap. If the water pressure is higher, install a pressure reducing valve.

WARNING

Models with a single water inlet shall not be connected to the hot water tap. In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.

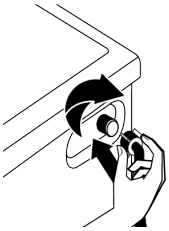
Do not use old or used water inlet hoses on a new product. It may cause water leakage from your product and stain your laundry.

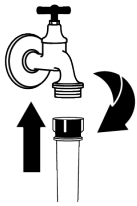
1. Connect the special hose supplied with the product to the water inlet on the product.

WARNING

Make sure that the cold water connection is performed correctly during the installation of the product. Otherwise, your laundry may come out as hot at the end of the washing cycle and thus they may be worn.

2. Tighten all hose nuts by hand. Ensure that all hose connections are fully tight. Never use a tool when tightening the nuts.
3. Open the taps completely after making the hose connection to check for water leaks at the connection points. If any leak occurs, turn off the tap and remove the nut. Check the gasket and tighten the nut carefully again. In order to prevent the water leaks and resultant damages, keep the taps closed when you do not use the product.

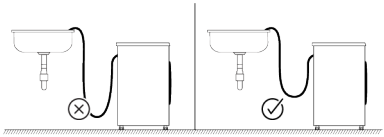


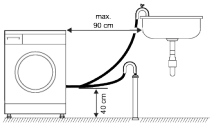


4.6 Connecting the Drain Hose to the Drain

1. Attach the end of the drain hose directly to waste water drain, washbasin or bathtub.

Your house will be flooded if the water draining hose is dislocated during water draining. There is also a risk of burning due to the high washing temperatures. In order to prevent such situations and make sure that the product performs water intake and drain processes without any problem, fix the drain hose securely.





2. Connect the hose to a minimum height of 40 cm and a maximum height of 90 cm.
3. If the hose is placed on the floor (or at a maximum height of 40 cm from the floor) and then its height is increased, discharging of water becomes difficult, and laundry may come out very wet from the machine. Thus, follow the heights provided in the figure.
4. To prevent the waste water to go back into the product again and to ensure easy drainage, do not immerse the end

of the hose into the waste water or do not insert it into the drain for more than 15 cm. If it is too long, cut it short.

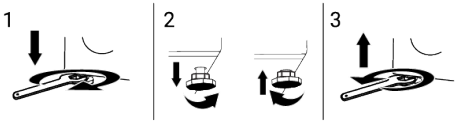
5. The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the product. Otherwise, water discharge issues may emerge.
6. If the length of the hose is too short, use it by adding an original extension hose. The overall length of the hose shall not be longer than 3.2 m. To prevent water leaks, always secure the connection between the extension hose and the draining hose of the product with a suitable clamp so that it does not come off and cause leaks.

4.7 Adjusting the Feet

NOTICE

In order to ensure that the product operates more silently and vibration-free, it must stand level and balanced on its feet. Adjust the feet to ensure balance. Otherwise, the product may move from its place and cause bumping, noise and vibration problems.

1. To loosen the nuts on the feet, rotate the nuts clockwise using the hand tool.
2. Adjust the feet until the product stands level and stable. To lower the feet, rotate them counterclockwise. To raise the feet, rotate them clockwise.
3. To retighten the nuts, rotate them counterclockwise using the hand tool.



4.8 Electrical Connection

Connect the product to a grounded outlet protected by a 16-amp fuse. Our company shall not be responsible for the damages that shall be incurred due to using the product without grounding according to local regulations.

- Connection must comply with national regulations.
- The electrical connection cable infrastructure of the product must be adequate and suitable for product requirements. It is recommended to use a Ground Fault Circuit Breaker (GFCI).
- Power cable plug must be within easy reach after installation.
- If the current supply to the fuse or breaker in the house is less than 16 amp, have a qualified electrician install a 16-amp supply.
- Your mains voltage must comply with the voltage specified in the “technical specifications” section.
- Do not make connections via extension cables or multi-plugs. Overheating and burning may occur due to the connecting cable.

Damaged power cables should be replaced by the authorised service in order to prevent possible danger.

4.9 Handling the Product

1. Unplug the product before handling it.
2. Disconnect the water outlet and water main connections. 3 Drain all the water that remains in the product. See Draining Remaining Water and Cleaning the Pump Filter
3. Install the shipping bolts in reverse order of the disassembly procedure. See Removing the Shipping Bolts

Never carry the product without the shipping bolts properly attached! Your product is so heavy that it shall not be carried by one person. Your product shall be carried by two people and more care shall be taken on the stairs as it is a heavy product. If the product falls on you, it may cause injury.
The packaging materials are dangerous for children. Keep packaging materials at a safe place away from the reach of children.

5 Preliminary Preparation

Please read the “Safety Instructions” section first

5.1 Sorting the Laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always observe the instructions given on the garment care labels.

5.2 Preparing Laundry for Washing

- Laundry items with metal attachments such as underwiring, belt buckles or metal buttons will damage the product. Remove the metal pieces or wash such clothes by putting them in a laundry bag or pillow case.
- Take out all items in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush. Such objects may damage the product or cause noise problem.
- Put small size clothes such as infant’s socks and nylon stockings in a laundry bag or pillow case.
- Place curtains in without compressing them. Remove all curtain accessories such as rings, hooks, and clips to prevent damage to the curtains.
- Fasten zippers, sew loose buttons on securely, and mend rips and tears.
- Wash “Machine washable” or “Hand washable” labelled products only with an appropriate programme. Dry these types of clothes by hanging them or laying them flat. Do not dry them in the machine.
- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.
- Only use paints / colour changing agents and descalers suitable for use in machines. Always observe the instructions on the packaging
- Tough stains must be treated properly before washing. If you are not sure, check with a dry cleaner.
- Wash trousers and delicate laundry turned inside out.
- Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the product. Such dusts and powders on the laundry may build up on the inner parts of the product in time and can cause damage.
- Before washing laundry made of angora wool, keep them in the freezer section of the refrigerator for few hours. This will reduce pilling

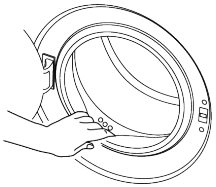
5.3 Tips for Energy and Water Saving

Following information will help you use the product in an ecological and energy/water-efficient manner.

- Operate the at the maximum load capacity for the programme selected, but do not overload it. See "Programme and consumption table".
- Observe the temperature instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use prewash or high temperatures for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.
- Do not use more detergent than the recommended on the detergent packaging.

5.4 Start Up

Before starting to use the product make sure that the preparations described in section “Environmental Instructions” and “Installation”. To prepare the product for washing laundry, perform first operation in Drum Cleaning programme. If this programme is not available in your product, apply the method which is described in section "Cleaning the loading door and the drum".



Use an anti-limescale product suitable for the washing machines
Some water has remained in the product due to the quality control processes in the production. It is not harmful for the product.

5.5 Loading the Laundry

1. Open the loading door.
2. Put the laundry items into the product in a loose manner.
3. Push the loading door to close until you hear a locking sound. Ensure that no items are caught in the door. The loading door is locked while a programme is running. The door lock will open a few minutes after the washing programme has ended. Then you can open the loading door. If the door does not open, apply the solutions provided for “Loading door cannot be opened” error in the Troubleshooting section.

5.6 Correct Load Capacity

The maximum load capacity depends on the type of laundry, the degree of soiling and the desired washing programme.
The product automatically adjusts the water amount according to the weight of the laundry put inside it.

Follow the instructions in “Programme and consumption table”.
When the product is overloaded product’s washing performance will drop. Moreover, noise and vibration problems may occur.
For a successful drying performance, do not put more laundry in the machine than specified.

Bathrobe: 1200 g
Bedding: 700 g
Sheet: 500 g
Pillow Case: 200 g
Table Cloth: 250 g
Negligee/Pyjamas: 200 g
Lingerie: 100 g
Shirts: 200 g
Blouse: 100 g
Towel: 200 g

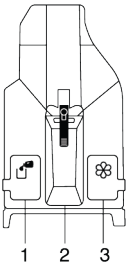
The loading door is locked while a programme is running. The door lock will open once the programme is completed. If the inner part of the machine is very hot at the end of the program, the loading door will not open until the temperature drops. If the door does not open, apply the solutions provided for "Loading Door Cannot Be Opened" error in the Troubleshooting section.

WARNING
If the laundry is placed incorrectly, noise and vibration problems may occur in the machine.

5.7 Using Detergent and Softener

WARNING
Read the manufacturer instructions on the package while using detergents, softeners, starch, bleach and decolourants, anti-limescale and follow the dosage information provided. Use a measuring cup, if any.
Gel-like, non-fluid liquid detergents, etc. cannot be used in the detergent compartments or dosing chambers.

Detergent, Softener and Other Cleaning Agents



The detergent drawer comprises of three compartments:
(1) Liquid detergent compartment
(2) Powder detergent compartment
(3) Softener compartment

- Add detergent and softener before starting the washing programme.
- Do not leave the detergent drawer open when the washing programme is on.
- Do not select a programme with prewashing if you are using a detergent pod or dispensing ball. Place the detergent pod or the dispensing ball directly among the laundry in the product.
- Prewash compartment and prewash option is not available.

Choosing the Detergent type

Detergent type to be used depends on the washing programme, fabric type and colour.
- Use different detergents for coloured and white laundry.
- Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) intended solely for delicate clothes and at suggested programmes.
- When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.
- Wash woollens at suggested programme with special detergent made specifically for woollens.
- Please review the programme descriptions part for suggested programme for different textiles.
- All recommendations about detergents are valid for selectable temperature range of programmes.

Only detergents, softeners and additives suitable for washing machines should be used. Do not use liquid detergents or other cleaning agents to soften the laundry.
Do not use soap powder.

5.7.1 Automatic Dosing

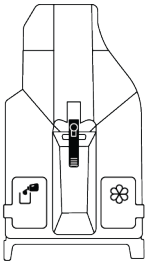
Initial Setup

Turn the machine on with the On/Off button. The dosage symbol ( ) will appear in programmes where detergent dosing is allowed. If the liquid detergent or softener

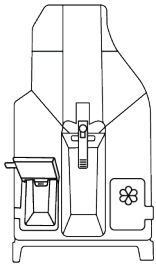
containers are empty, the dosing symbol will flash in programmes where dosing is allowed.

Filling the Liquid Detergent and Softener

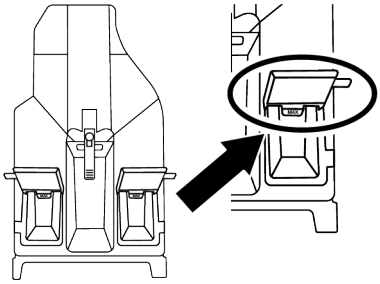
1. Open the detergent drawer by pulling it towards you.



2. To fill liquid detergent (left) and softener (right), open the lid of the respective tank upwards as shown in the figure.



3. When filling liquid detergent or softener, do not exceed the «Max» mark.
4. Close the lid of the compartment.
5. Push the detergent drawer gently to close it.
6. After closing the detergent drawer, the flashing dosage symbol ( ) will light up continuously.
7. This indicates that the compartments have been successfully filled and that the detergent drawer is in place.

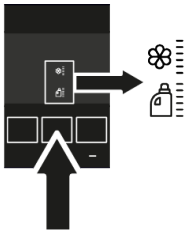


We recommend filling the detergent compartment with liquid detergents that can be used with both coloured and white laundry.
If the detergent symbol keeps flashing even though the detergent compartments have been filled, the detergent drawer is not inserted properly. Push the drawer to ensure it is firmly inserted.

NOTICE

When the detergent drawer is full of detergent and/or softener, do not pull the machine, move it, or tilt it sideways or backwards.
Before performing any of these operations, you must remove the detergent drawer from the machine.
If you want to start the programme when there is no detergent in the detergent drawer, you must cancel the liquid detergent dosing and wash with powder detergent.
Only liquid detergent should be placed in the liquid detergent dosing tank and only softener should be placed in the softener dosing tank. Putting any other liquid and powder chemicals into these tanks may damage your laundry or machine.

5.7.2 Dosage Selections, Cancellation or Use of Powder Detergent



Liquid detergent cannot be selected in some of the programs. Powder detergent must be used in these cases. For more information, see Programme Table.

If powder detergent is to be used in programs where the detergent dosing system is operating, desired amount of detergent is put into the powder detergent compartment. If the detergent compartment in the middle is to be used, the automatic dosage selection must be deactivated.

Machine measures the load and determines the right amount of detergent depending on the load amount and the selections made previously. The detergent taken is not visible while washing, it is taken directly with water over the laundry.

If another liquid detergent with different properties than the one in the liquid detergent dosing tank is preferred to be used, liquid detergent with said different properties should be put in the powder detergent compartment in the middle and the liquid detergent dosage selection should be deactivated.

Softener will be taken from the dosing system.

Liquid detergent and softener dosing symbols become active or inactive according to the program selected on the screen.	
	First position on the display means liquid detergent is active, softener is on. If the liquid detergent and softener symbol is lit, it means that liquid detergent and softener dosing is active.
	If the liquid detergent and softener symbols are active on the screen; when you press the Automatic Dosing key for the first time, the liquid detergent will turn on and the softener will turn off. If the softener symbol is not lit, it means that softener will not be used in the rinsing step.
	When you press the Automatic Dosing key for the seconds time, the powder detergent and the softener will turn on. If the liquid detergent symbol is not lit, it means that it can be washed with powder detergent.
	When you press the Automatic Dosing key for the third time, the powder detergent will turn on and the softener will turn off. When you press it for the fourth time, it will return to the first position.

5.7.3 Detergent and/or Softener Running Out

When the detergent or the softener put inside the detergent drawer finishes, the dosage symbol in the display flashes. When this symbol flashes, it is necessary to add the decreasing detergent or softener to the dosing tank. The product will be able to dose enough for 2-3 more cycles from the first moment the symbol flashes.

5.7.4 Filling Detergent or Softener into the Wrong Compartment

In case you fill the detergent or the softener in the wrong compartment, see "Cleaning the Detergent Drawer".

5.8 Tips for Efficient Washing

		Clothes			
		Light Colours and Whites	**Colours**	**Black/Dark Colours**	**Delicates/ Woollens/Silks**
		(Recommended temperature range based on soil level: 40-90 °C)	(Recommended temperature range based on soil level: cool -40 °C)	(Recommended temperature range based on soil level: cool -40 °C)	(Recommended temperature range based on soil level: cool -30 °C)
Soiling Level	**Heavily Soiled** (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for colours can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Normally Soiled (For example, stains caused by body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for normally soiled clothes. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for moderately soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Lightly Soiled (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for lightly soiled clothes. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.

5.9 Tips for Efficient Drying

		Programmes				
		Cotton Dry	Synthetic Dry	Babyprotect+	Washing and Drying	Wash & Wear
Types of Clothing	Durable Clothes Containing Cotton	Sheets, beddings, baby clothes, t-shirts, sweatshirts, durable knitted clothes, jeans, canvas pants, shirts, cotton socks etc.	Not Recommended!	It washes and dries consecutively! Sheets, beddings, baby clothes, t-shirts, sweatshirts, durable knitted clothes, jeans, canvas pants, shirts, cotton socks etc.	It washes and dries consecutively! Sheets, beddings, baby clothes, t-shirts, sweatshirts, durable knitted clothes, jeans, canvas pants, shirts, cotton socks etc.	Clothes such as shirts, t-shirts, sweatshirts etc. that have been worn for a short time and are unstained A very small amount of laundry should be loaded.
	Synthetic Clothes (Polyester, nylon etc.)	Not Recommended!	It is recommended for clothes containing polyester, nylon, polyacetate, acrylic. Drying is not recommended for clothes containing viscose. Attention should be paid to the drying instructions on the maintenance label.	It is recommended for clothes containing polyester, nylon, polyacetate and acrylic at low temperatures, taking into account the washing and drying warnings indicated on the maintenance label.	It is recommended for clothes containing polyester, nylon, polyacetate and acrylic at low temperatures, taking into account the washing and drying warnings indicated on the maintenance label.	Lightly soiled and unstained shirts, t-shirts and synthetic laundry. A very small amount of laundry should be loaded.
	Delicate (Containing Silk, Woolen, Cashmere, Angora wool etc.) Laundry	Not Recommended!	Not Recommended!	Not Recommended!	Not Recommended!	Not Recommended!
	Bulky laundry such as blankets, coats, curtains etc.	Not Recommended! It is not suitable to dry bulky laundry in the washing machine. Dry these laundry by hanging them or laying them flat.	Not Recommended! It is not suitable to dry bulky laundry in the washing machine. Dry these laundry by hanging them or laying them flat.	Not Recommended! It is not suitable to dry bulky laundry in the washing machine. Dry these laundry by hanging them or laying them flat.	Not Recommended! It is not suitable to dry bulky laundry in the washing machine. Dry these laundry by hanging them or laying them flat.	Not Recommended! It is not suitable to dry bulky laundry in the washing machine. Dry these laundry by hanging them or laying them flat.

5.10 Displayed Programme Duration

You can view the programme duration on the display of your product while selecting a programme. Depending on the amount of laundry you have loaded into your product, foaming, unbalanced load conditions, fluctuations in power supply, water pressure and programme settings, the programme duration is automatically adjusted while the programme is running.

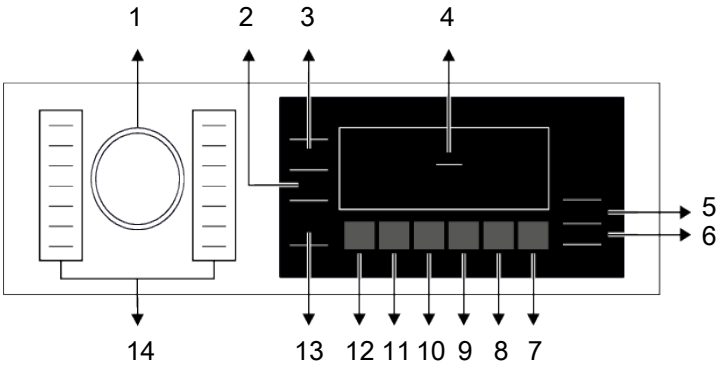
SPECIAL CASE: At programme start of Cottons and Cotton Eco programmes, display shows the duration of half load. It is the most common use case. After programme starts, in 20-25 minutes actual load is de-

tected by the product. And if the detected load is higher than half load; washing programme will be adjusted accordingly and programme duration increased automatically. You can follow this change on the display.

6 Operating the Product

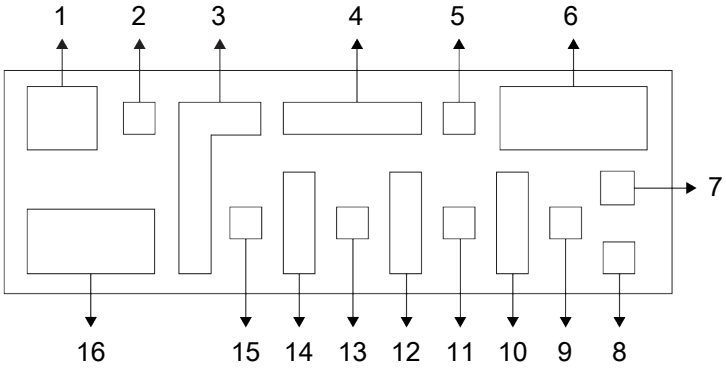
Please read the “Safety Instructions” section first!

6.1 Control Panel



1 Programme Selection Button
2 Spin Speed Adjustment Button
3 Temperature Setting Button
4 Display
5 ON/OFF Button
6 Start / Pause Button
7 End Time Setting Button
8 Auxiliary Function Button 4
9 Auxiliary Function Button 3
10 Auxiliary Function Button 2
11 Drying Level Adjustment Button
12 Auxiliary Function Button 1
13 Remote Control Button
14 Programme Selection LEDs

6.2 Symbols on the Display



1 Temperature Indicator
2 Door Lock Engaged Indicator
3 Drying Level Indicators
4 Programme Tracking Indicators
5 Dosing Unit Indicator
6 Duration Information
7 Programme Start Indicator
8 Delayed Start Enabled Indicator
9 Child Lock Engaged Indicator
10 Auxiliary function (Dosing) Indicators 4
11 Wireless Connection Indicator
12 Auxiliary function Indicators 3
13 Remote Control Indicator
14 Auxiliary function Indicators 2
15 Auxiliary function Indicator 1
16 Spin Speed Indicator

The visuals used for machine description in this section are schematic and may not match exactly with the features of your machine.

6.3 Preparing the Machine

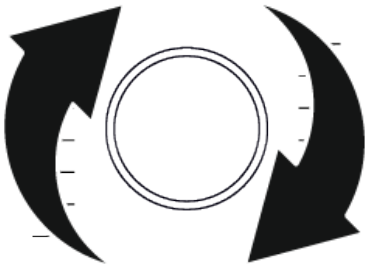
1. Check if the hoses are connected tightly.
2. Plug in your machine.
3. Turn on the tap completely.
4. Place the laundry inside the machine.
5. Put detergent and softener.

6.4 Selection of Washing Programme

1. Determine the programme suitable for the type, quantity and soiling level of the laundry in accordance with "Programme and consumption table".

Programmes are limited to the highest spin speed appropriate for that particular type of fabric.
When selecting a programme, always consider the type of fabric, colour, soiling level and permissible water temperature.

2. Select the desired programme with the Programme Selection knob.



6.5 Washing Programmes

Use the following main programmes depending on the type of fabric.
After selecting the appropriate washing program, by pressing the Drying button before starting the program, you can set your machine to switch to the drying step (automatically or scheduled) at the end of the washing program, without any pauses/interruptions. Each time you press the button, the step in which the drying process will take place is shown in the row of information and the related symbol lights up. You can see when the programme will finish on the display of the machine, according to the drying selections you will add to the washing programmes. If you want, by keeping pressing the button you can dry for the maximum time allowed.
You can take a glance at the programmes for which you can select the drying function in the Programme and Consumption tables.

Symbols shown on the display are schematic and may not match with the product one-to-one.
If you do not want to perform drying process after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.
When washing and drying using the Drying function of your machine, load a maximum of 8 kilograms of laundry into the machine. If you load more laundry than the capacity of the machine, your laundry will not dry and the machine will run longer and consume more energy.

NOTICE
The drying function cannot be selected for the washing programme for woollen clothes.

• Eco 40-60

The Eco 40-60 program is suitable for washing normally soiled cotton laundry labeled to be washable together at 40 °C or 60 °C. This programme is the standard test programme according to the EU environmentally friendly design and energy labelling regulations.
Although this programme washes longer than other washing programmes, it is more efficient in terms of energy and water consumption. Actual water temperature may be different from the stated wash temperature. When you load the product with less laundry (e.g. ½ capacity or less), cycle duration may automatically get shorter. In this way, energy and water consumption would be much less.
In order to evaluate compliance with EU environmentally friendly design and energy labelling regulations, the washing and drying cycle should be run by selecting the cupboard dry function of eco 40-60 programme. The washing and drying cycle can clean normally soiled laundry declared to be washable at 40 °C or 60 °C in a single cycle and dries them so that they can be put in a cupboard immediately.

• Cottons

You can wash your durable cotton laundry (sheets, bedlinen, towels, bathrobes, underwear etc.) in this programme. When the quick wash function button is pressed, programme duration becomes notably shorter but effective washing performance is ensured with intense washing movements. If the quick wash function is not selected, effective washing and rinsing performance is ensured for your heavily soiled laundry.

• Synthetics

Use this programme to wash your clothes such as t-shirts, blouses, synthetic/cotton-blend fabrics etc. The quick wash function shortens the programme duration significantly and ensures effective washing performance for lightly-soiled laundry. The quick wash function is not suitable for heavily-soiled laundry.
If your product does not have a specific curtains programme, you can use this programme. Wash your curtains at 40 °C maximum and with a spin speed up to 800 rpm.

• WoolProtect/Hand Wash

Use to wash your woollen/delicate laundry. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with a very gentle washing action in order not to damage the clothes.

• Spin + Pump

You can use this program to remove the water on the garment/inside the product.

• Rinsing

Use when you want to rinse or starch separately.

• Shirts

This programme is used to wash the shirts made from cotton, synthetic and synthetic blended fabrics altogether. It reduces wrinkles. Steam is applied at the end of the programme to help the wrinkle reducing function. The special spin profile and steam applied at the end of the programme reduce the wrinkles on your shirts. When the quick wash function is selected, the Pre-treatment algorithm is executed.

- Apply the pre-treatment chemical on your garments directly or add it together with the detergent in the powder detergent compartment. Thus, you can obtain the same performance as you obtain with normal washing in a much shorter period of time. Usage life of your shirts increases. Do not use pre-wash detergent if you are planning to use delay function of your product. Prewash detergent may pour out on your clothes and cause stains.

** It is recommended to operate the cycle with no more than 6 shirts to minimize wrinkles in your shirts using this cycle. When washing more than 6 shirts, there may be differences on the wrinkle levels and humidity on shirts at the end of cycle.

** When you select the drying function with the Shirts programme, do not load your product with more than laundry than recommended below: Otherwise wrinkles or humidity problems can occur on your shirts.

Maximum recommended shirt number:

If the product depth is 50 cm, 4 shirts
If the product depth is 54 - 60 cm, 5 shirts

You can find the depth information of your product in the Technical Specification table in your user manual.

• Mini/Mini 14‘

Use this programme to wash your lightly soiled or unspotted cotton clothes in a short time but not for towels or heavy cottons. The programme duration can be reduced down to 14 minutes when the quick wash function is selected. When the quick wash function is selected, maximum 2 (two) kg of laundry must be washed.

• Dark Care/Jeans

Use this programme to protect the colour of your dark-coloured garments or jeans. It performs high performance washing with special drum movement even if the temperature is low. It is recommended to use liquid detergent or woollen shampoo for dark coloured laundry. Do not wash your delicate clothes containing wool or etc.

• Mix

Use to wash your cotton and synthetic laundry items together without sorting them.

• Underwear

You can use this programme to wash delicate garments that are suitable for hand wash and delicate women's underwear. Small amount of garments must be washed in a washing net. Hooks, buttons etc. must be done up and zips must be zipped up.

• Outdoor/Sports

You can use this programme to wash sports and outdoors garments that contain cotton/synthetics mix and waterproof fabric such as Gore-Tex etc. It makes sure your garments are washed gently thanks to special rotating movements.

• Downloaded Program

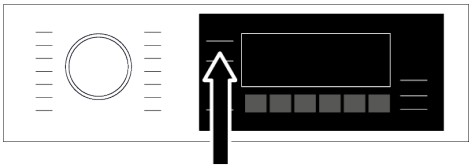
This is a special programme that allows you to download different programmes when you want to. At the start, there is a programme you can see with the HomeWhiz application as default. However, you can use the HomeWhiz application to select a programme from the predetermined programme set, and then change and use it.

If you want to use HomeWhiz feature and Remote Control function, you must select Downloaded Programme. Detailed information can be found in HomeWhiz Feature and Remote Control Function.

• Towel

Use this programme to wash durable cotton laundry such as towels. Load the towels into the machine paying attention to place them in a way that they will not contact the door gasket or the glass.

6.6 Temperature Selection



Whenever a new programme is selected, the recommended temperature for the programme appears on the temperature indicator. It is possible that the recommended temperature value is not the maximum temperature that can be selected for the current programme.

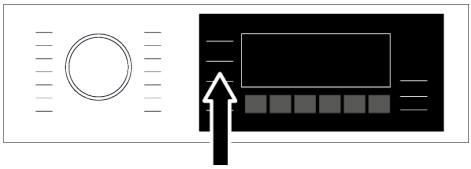
Press the Temperature Adjustment button to change the temperature. Temperature decreases gradually.

No change can be made in programmes where temperature adjustment is not allowed.

You can also change the temperature after the washing starts. This change can be made if the only washing steps allow it.

If you scroll to cold wash option and press Temperature Adjustment button again, the recommended maximum temperature for the selected programme appears on the display. Press the Temperature Adjustment button again to decrease the temperature.

6.7 Spin Speed Selection



Whenever a new programme is selected, the recommended spin speed of the selected programme is displayed on the Spin Speed indicator. It is possible that the recommended spin speed value is not the maximum spin speed that can be selected for the current programme.

Press the Spin Speed Adjustment button to change the spin speed. Spin speed decreases gradually.

Then, depending on the model of the product, “Rinse Hold I_I " and "No Spin _" options appear on the display.

If you are not going to unload your laundry immediately after the programme completes, you can use Rinse Hold function in order to prevent your laundry from getting wrinkled when there is no water in the machine.

This function holds the laundry in the final rinsing water. If you want to spin your laundry after the Rinse Hold function:

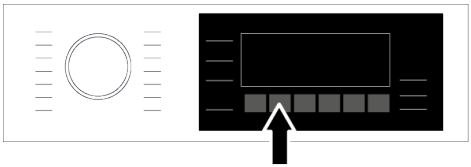
1. Adjust the Spin Speed.
2. Press Start/Pause button. The programme will resume. Machine drains the water and spins the laundry.

If you want to drain the water at the end of the programme without spinning, use No Spin function.

No change can be made in programmes where spin speed adjustment is not allowed.

You can change the spin speed after the washing starts if the washing steps allow it. Changes cannot be made if the steps do not allow it.

Auxiliary function selection for drying:



When you select a new washing program, press the Auxiliary Function Selection button to set the drying option suitable for this program.

In programmes where drying setting is not allowed, when the drying auxiliary function button is pressed, the drying light doesn't change and a warning sound is heard.
For only drying programmes, set the appropriate drying option by pressing the Auxiliary Function Selection button.

6.8 Drying Programmes

WARNING
The machine automatically cleans the lint that from the laundry during drying programme. The machine uses water during drying. For this reason, the water tap of the machine should also be open during drying programmes.
When you select a new washing program, press the Auxiliary Function Selection button to set the drying option suitable for this program.

In drying programmes, there is a spinning step. Your machine performs this process in order to shorten the drying duration. When the drying programme is selected, the spin speed setting is in the range of Maximum spin speed.

In programmes that do not allow the drying setting, when the Drying auxiliary function button is pressed, the drying light will not change and a warning noise will be heard.
For only drying programmes, set the appropriate drying option by pressing the Auxiliary Function Selection button.

In case of water outage, washing and drying cannot be performed.

• Synthetic Dry
Use this programme to dry synthetic laundry with a dry weight of up to 5 kilograms. You can only dry in this programme.

For the dry weight of the laundry, see Correct Load Capacity

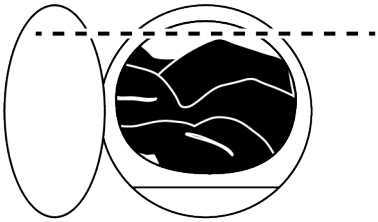
• Cotton Dry
Use this programme to dry cotton laundry with a dry weight of up to 8 kilograms. You can only dry in this programme.

When you will dry laundry consisting of towels and bathrobes only, load a maximum of 5 kilograms of laundry.
For the dry weight of the laundry, see Correct Load Capacity

6.9 Washing and Drying Programmes

• 8 kg Wash&Dry
Use this programme to dry up to 8 kg of cotton laundry right after the washing programme, without making any other selections.

External Drying auxiliary function cannot be selected while this programme is selected.



In the 8 kg Washing and 8 kg Drying programme, it is recommended to fill the machine to the level shown in the figure above for ideal drying conditions (you can see the level arrow when you open the loading door).

• Wash & Wear

Use this programme to wash 0.5 kg of laundry (2 shirts) in 40 minutes or to wash 1 kg of laundry (5 shirts) in 60 minutes.

Clean and Wear programme is designed to quickly wash and dry daily clothes that have been worn for a short time and are not heavily contaminated. This programme is suitable for fine-textured and quick-drying laundry (shirts, t-shirts). For thick textured laundry that takes longer to dry, other drying options or programmes should be used.

• HygieneCare+ Wash&Dry

A steam step applied at the beginning of the program helps to soften the dirt.

Use this programme to wash and quickly dry laundry weighing up to 2 kilograms, requiring anti-allergic and hygienic washing (cotton laundry such as baby clothes, sheets, lingerie).

• HygieneRefresh

Hygienic washing with hot air (programme duration 58 min.)

The hygienic ventilation programme ensures that the temperature of the laundry is kept at relatively high temperatures with a precise heating method and hygienic cleaning is performed via air.

Use this programme for fast hygienic cleaning of your cotton or synthetic dry clothes with hot air.

Hygienic Ventilation programme does not use water. Use this programme for clothes you want to clean by ventilation.

NOTE: Do not put chemicals such as detergents, bleach, stain remover, etc. in the detergent drawer in the hygienic ventilation programme. No pre-treatment to laundry is required before turning on the programme.

Refreshing with hot air (48 min. and 38 min.)

The default duration is 58 minutes if you select the “Hygienic Ventilation” programme. With “Quick+” auxiliary function you can select different programme durations such as 48 minutes and 38 minutes.

6.10 Programme and Consumption Table

For washing:

						Auxiliary functions					
Program	Temperature °C	Maximum load (kg)	Water consumption (lt)	Energy consumption (kWh)	Max RPM	AntiCrease+	Express/Intensive	Steam	Drying	ProDose	Temperature °C
Cottons	90	12	120	3,00	1400	•	•	•	•	•	Cold - 90
	60	12	120	2,35	1400	•	•	•	•	•	Cold - 90
	40	12	110	1,40	1400	•	•	•	•	•	Cold - 90

Eco 40-60	40***	12	80	1,010	1400				•	•	40-60
	40***	6	60	0,623	1400				•	•	40-60
	40***	3	44	0,314	1400				•	•	40-60
Eco 40-60 + Cupboard dry	40 ***	8	90	4,554	1400				•	•	40-60
	40 ***	4	60	2,430	1400				•	•	40-60
Synthetics	60	5	85	1,65	1200	•	•	•	•	•	Cold - 60
	40	5	85	1,10	1200	•	•	•	•	•	Cold - 60
WoolProtect/Hand Wash	40	2	75	0,75	1200					•	Cold - 40
Mini/Mini 14‘	90	12	88	2,50	1400	•	•	•	•	•	Cold - 90
	60	12	88	1,50	1400	•	•	•	•	•	Cold - 90
	30	12	88	0,40	1400	•	•	•	•	•	Cold - 90
Mini/Mini 14‘ + Express/Intensive	30	2	52	0,15	1400	•	•	•	•	•	Cold - 90
Shirts	60	5	89	1,60	800	•	•	*	•	•	Cold - 60
Drum Clean +	90	-	90	2,70	600			*	*		90
Downloaded Program *****											
Mix	40	5	93	1,20	800	•	•	•	•	•	Cold - 40
Outdoor/Sports	40	5,5	75	0,85	1200				•	•	Cold - 40
Dark Care/Jeans	40	6	95	1,2	1200	•	•	•	•	•	Cold - 40
Towel	60	4	120	1,7	800			•		•	Cold - 60
Underwear	30	2	88	0,6	600					•	Cold - 30

• : Selectable.

* : Automatically selected, cannot be cancelled.

*** : Eco 40-60 programme is a test programme according to 40 ° C temperature selection, EU regulation EU / 2019/2014 and EN 60456: 2016 / A11: 2020 standard. Selection of 40 °C temperature and cupboard dry in the Eco 40-60 programme is a washing and drying cycle test programme as per EU/2019/2014 EU regulation and EN 62512.

***** : These programmes can be used with the HomeWhiz application. Energy consumption may increase due to connection.

- : See the programme description for maximum load.

Please read Installation section of the user manual before first use.
The auxiliary functions in the table may vary according to the model of your machine.
Water and energy consumption may vary subject to the changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions, spin speed, and changes in electric voltage.
Selection patterns for auxiliary functions can be changed by the manufacturer company. New selection patterns can be added or the existing ones can be removed.
The spin speed of your machine may vary according to the programme; this spin speed cannot exceed the max. spin speed of your machine.
The amount of noise and humidity varies according to the spin speed; when the higher spin speed is selected during the spinning phase, the laundry contains less moisture at the end of the programme but higher noise occurs.

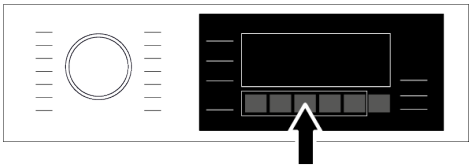
You can see the washing duration on the display of your machine while selecting a programme. Depending on the amount of laundry you have loaded into your machine, there may be a difference of 1-1.5 hours between the duration shown on the display and the actual duration of the wash cycle. Duration will be automatically updated soon after the washing starts.
Always select the lowest appropriate temperature. The most efficient programmes in terms of energy consumption are generally those that wash at low temperatures for a long time.
The spin speed information given at the program table indicates spin speed option shown on the control panel.

For drying:

						Auxiliary functions					Drying level				
Program		Maximum load (kg)	Water consumption (lt)	Energy consumption (kWh)	Max RPM	Steam	ProDose	Express/Intensive	AntiCrease+	Drying	Extra dry	Cupboard dry	Iron drying	Timed drying - minutes	Temperature Selection °C
Cotton Dry	-	8	55	4,00	1400				•	*	•	•	•	•	-
Synthetic Dry	-	5	40	2,75	-				•	*		•	•	•	-
HygieneCare+ Wash&Dry	60	2	120	3,80	1400	*	•		•	*	•	•	•	•	30-90
8 kg Wash&Dry	60	8	105	6,50	1400		•		•	*	•	•	•	•	60-Cold
HygieneRefresh	-	2	1	0,50	-			•	•	*					-
Downloaded Program *****															
Wash & Wear	30	0,5	35	0,65	1200		•		•	*				•	30-Cold
	30	1	44	1,00	1200		•		•	*				•	30-Cold

Consumption values (EN)								
	Temperature Selection °C	Spin Speed (rpm)	Capacity (kg)	Program duration (h:min)	Energy consumption (kWh/cycle)	Water consumption (litres/cycle)	Laundry temperature (°C)	% Of remaining humidity (%)
Eco 40-60	40	1400	12	03:59	1,010	80	34	53,9
	40	1400	6	02:59	0,623	60	30	53,9
	40	1400	3	02:59	0,314	44	23	53,9
Cottons	20	1400	12	04:00	0,900	110	20	53
	60	1400	12	04:00	2,350	120	60	53
Synthetics	40	1200	5	03:00	1,100	85	40	40
Mini/Mini 14‘	30	1400	12	00:28	0,400	88	23	62
Eco 40-60 + Cupboard dry	40	1400	8	09:25	4,554	90	29	53
	40	1400	4	06:40	2,430	60	25	53
The consumption values given for programs other than the wash and dry cycle with the Eco 40-60 program are indicative only.								

6.11 Auxiliary Function Selection



Select the desired auxiliary functions before starting the programme. Whenever a programme is selected, icons of the auxiliary function symbol that is selected together with it illuminate.

When an auxiliary function button that cannot be selected with the current programme is pressed, the washing machine will make a warning sound.

Some functions cannot be selected together. If a second auxiliary function conflicting with the first one is selected before starting the machine, the function selected first will be cancelled and the second auxiliary function selection will remain active. For example, if you want to select Quick Wash after you have selected the Additional Water, Additional Water will be cancelled and Quick Wash will remain active.

An auxiliary function that is not compatible with the programme cannot be selected. (See "Programme and consumption table")

Some programmes have auxiliary functions that must be operated simultaneously. Those functions cannot be cancelled.

If the selected wetness level (Iron Dry, Cupboard Dry, Cupboard Extra Dry) cannot be reached at the end of the drying programme, your machine automatically extends the programme duration. The programme takes longer.
If Timed Drying is selected, the programme finishes at the end of the drying duration even if the laundry has not dried.
During the drying programme, if the selected wetness level (Iron Dry, Cupboard Dry, Cupboard Extra Dry) is reached or extra dryness is detected in the timed drying options, the programme will take a shorter time. The time shortening is shown on the display.

6.11.1 Auxiliary Functions

• Express/Intensive

You can shorten or extend the programme duration with this function. Depending on the programme selection, there may be differences in time increases and decreases. In case the FAST or INTENSIVE LED is not lit, the appropriate programme duration is shown for your normally soiled clothes/ laundry.

Depending on the programme selection, the Intensive feature can be selected automatically. In this case, the Intensive LED on the panel will be lit. You can use the Intensive selection to achieve a better washing performance when washing heavily soiled laundry.

You can reduce the time for your lightly soiled laundry by pressing the Fast/Intensive button in the programmes which come with intense being selected. When you press the button once, the LED will turn off and you will reach the appropriate programme duration for your normally soiled clothes/laundry. When you press the same button a second time, the fast LED will light up, the time will decrease a little and it will show the minimum programme duration, which is suitable for your less soiled laundry. The duration of programmes may shorten by 50% when this function is selected. Thanks to optimized washing steps, high mechanical agility and optimal water consumption, high washing performance is achieved despite the shorter duration.

• Steam

This function helps to reduce the creases in your cotton, synthetic and mixed clothes, shorten the ironing time and remove the dirt by softening.

* Under conditions where the steam function is applied at the end of the programme, your laundry may be warmer at the end of the washing. This is expected within the programme working conditions.

When you activate the steam function, do not use liquid detergent if there is no liquid container or liquid detergent dosing feature. There is the risk of staining of the clothes.

• ProDose

You can change your dosage and detergent preferences with this auxiliary function button. For detailed information, see “Dosage Selections, Cancellation or Use of Powder Detergent”

• Auto Dosing Setting

You can use this function to change the dosing amounts of the Liquid Detergent and Softener. Press the Automatic Dosage button to activate the function.

Take into account the amount of laundry, the amount of soiling of the laundry and the water hardness for the use of sufficient amount of detergent in washing. For automatic dosing, in order for your machine to dose the appropriate amount of detergent, you must define the recommended amounts given on the package of the detergent you use to the machine. For this, see “Changing liquid detergent and softener dosage settings” below.

You can find out the water hardness from the water administration responsible for your location, or you can determine it by ap-

plying the water hardness test. Detergent manufacturers recommend using more detergent when the water hardness is high.
Considering the water hardness, you can define a reference value between 15 – 200 mL for 4-5 kg of medium soiled laundry. The dosage amount will be adjusted automatically based on the sensed laundry characteristics.

For Soft / Medium water hardness:

Lightly Soiled: a mL.

Medium Soiled: **b mL.**

Heavily Soiled: c mL.

For hard water hardness:

Lightly Soiled: d mL.

Medium Soiled: **e mL.**

Heavily Soiled: f mL.

Detergent manufacturers provide usage recommendations similar to the table above. The value you must define to the machine is the medium soiled value. Based on the water hardness, define **b** or **e** value to the machine.

If the amount of laundry you will wash is different from 4-5 kg, you do not need to change the dosage setting. Your machine automatically adjusts the dosage amount based on the load amount.

If you change the detergent model you use, we recommend that you adjust the dosage again to achieve the best results.

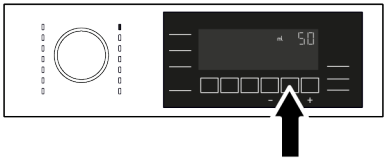
Programme Recommendation by Laundry Soiling Level

You can use the "Fast" feature for your lightly soiled laundry. When you select the "Fast" feature, your machine will adjust the detergent dosing for lightly soiled laundry.
You can use the "Intense" feature for your heavily soiled laundry. When you select the "Intense" feature, your machine will adjust the detergent dosing for heavily soiled laundry.

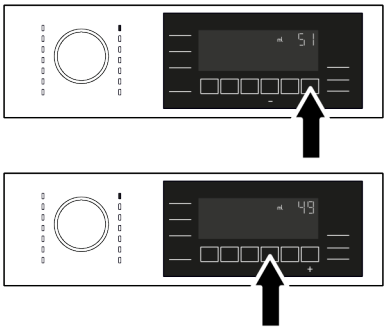
Soiling Level in Automatic Programme

In products that have the Automatic Additional Rinsing feature, soil detection is performed as part of the Automatic Programme. Programme duration and dosed detergent amount will change based on the sensed soiling.

Changing Liquid Detergent and Softener Dosage Settings:



1. Press the Auto Dosage key. When the liquid detergent is on and the fabric softener is off, the liquid detergent setting screen becomes active. When the liquid detergent is off and the fabric softener is on, the liquid detergent setting screen becomes active. The LED of the active setting screen lights up.



2. Press the "+" and "-" keys to change the dosage reference values.
3. When dosage amount setting process is completed, you can return to the main menu by pressing any key. For all programmes, dosing will be performed based on the latest settings you have selected until you select a new setting.

• Remote Control

You can use this auxiliary function button to connect your product to smart devices. For detailed information, see HomeWhiz Feature and Remote Control Function.

• Customized Program

This auxiliary function can only be used for Cotton and Synthetic programmes together with the HomeWhiz application. If this function is activated under the HomeWhiz "Personalize" menu, you can add up to five additional rinsing steps to the program. You can select and use some auxiliary functions even though they are not found on your product. You can increase and decrease the time of the Cotton and Synthetic programmes within a safe range.

When the Specialised Programme auxiliary function is selected, the washing performance and energy consumption will be different than the declared value.

• Drying

This function allows the laundry to dry after washing. Check in the programme table with which programmes this auxiliary function can be selected.

6.11.2 Functions/Programmes Selected by Pressing the Function Keys for 3 Seconds

• Drum Clean + 3"

Press and hold the related auxiliary function button for 3 seconds to select the programme. Regularly clean (once every 1 to 2 months) the drum for ensuring the required hygiene. Steam is applied before the programme to soften the residues in the drum. Turn on the programme when the machine is completely empty. For more effective results, place powder anti-limescale (drum cleaning materials) suitable for washing machines inside the detergent compartment "2". There is a drying step after drum cleaning in this programme for the inside of the drum to dry.

This is not a washing programme. This is a maintenance programme. Do not turn this programme on when there is something inside the machine. When you attempt to operate, the machine automatically senses that there is load inside, and may quit or resume the programme as per the model of your machine. An effective cleaning is not achieved if the programme is resumed.

• AntiCrease+ 3"

This function is selected when the relevant Auxiliary function button is pressed and held for 3 seconds and the programme follow-up light for the relevant step turns on. When selected, it aerates the laundry for up to 8 hours at the end of the programme to prevent creasing. You can cancel the programme and take your laundry out at any time during the 8-hour duration. Press the function selection key or the machine on/off key to cancel the function. The programme follow-up light will remain on until the function is cancelled or the step is complete. If the function is not cancelled, it will be active in the subsequent washing cycles as well.

• Child Lock 3"

Use Child Lock function to prevent children from tampering with the product. Thus you can avoid any changes in a running programme.

You can switch on and off the product with On / Off button when the Child Lock is active. When you switch on the product again, programme will resume from where it has stopped.
When the Child Lock is enabled, an audio warning will be given if the buttons are pressed. Audio warning will be cancelled if the buttons are pressed five times consecutively.

To activate the child lock:

Press and hold the related auxiliary function button for 3 seconds. After the countdown as “3-2-1" on the display is over, Child Lock symbol appears on the display. When this warning is displayed, you can release the Auxiliary Function button 3.

To deactivate the child lock:

Press and hold the related auxiliary function button for 3 seconds. After the countdown as “3-2-1" on the display is over, Child Lock symbol disappears.

• Wireless Connection

You can match your machine and your smart devices with the wireless connection. This way, you can use your smart device to get information about your machine and control it.

To activate wireless connection:

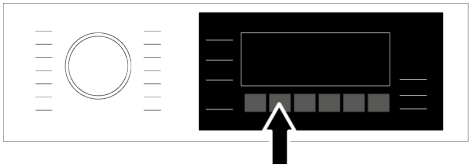
Press and hold Remote Control button for 3 seconds. After countdown “**3-2-1**” on the display ends, “**On**” symbol appears. When this notification is displayed stop pressing the remote control button. The wireless connection icon blinks when the product is connecting the internet. If connection is successful, icon will remain on.

To deactivate wireless connection:

Press and hold Remote Control button for 3 seconds. Countdown **“3-2-1”** will be displayed, and then “**Off**” symbol will appear on the display.

To be able to enable wireless connection, machine setup should be completed through HomeWhiz application. After setup, wireless connection will be enabled automatically if you press ”Remote Control” button.

6.12 Drying Steps



Iron Dry

Drying is performed until the Iron Dry step is reached at the drying level.

Cupboard Dry

Drying is performed until the Cupboard Dry step is reached at the drying level.

Extra Dry

Drying is performed until the Cupboard Extra Dry step is reached at the drying level.

The dryness level may vary depending on the laundry mixing and material type as well as amount and wetness level.
Clothes containing lace, tulle, stone, beads, sequins, wires etc. and laundry with high silk content should not be dried in the machine.

Timed Drying – minute

To achieve the desired dryness level at a low temperature, you can choose from drying durations of 30, 90 and 150 minutes.
When drying a small amount of laundry (maximum 2 items), the timed drying steps in Cotton or Synthetic dry programmes should be selected.
If the laundry is not at the desired dryness level at the end of the drying programme, timed drying can be selected to finish the process.
When this function is selected, the machine performs drying for the set time regardless of the drying level.

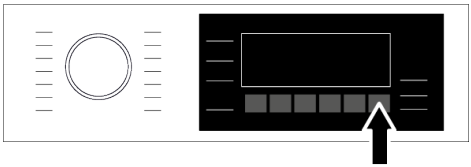
6.13 End Time

Time display

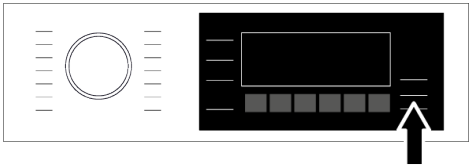
When the end time function is selected, the remaining time until the programme starts is shown in hours such as 1h, 2h, and the remaining time to complete the programme after your programme starts is shown in hours and minutes as in the 01:30 example.

Programme duration may differ from the values in section "Programme and consumption table" depending on the water pressure, water hardness and temperature, ambient temperature, amount and the type of laundry, auxiliary functions selected and the changes at the mains voltage.
After a certain period of time after the end time function is activated, the machine goes into standby mode and some LEDs on the screen turn off. If there is any user input, the LEDs will turn on again.

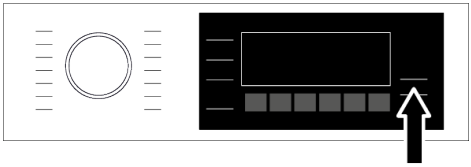
With the End Time function, the start-up of the programme may be delayed up to 24 hours. After pressing End Time Setting button, the programme's estimated ending time is displayed. If the End Time is set, End Time Setting indicator is illuminated.



In order for the End Time function to be activated and the programme to be completed at the end of the specified time, you must press Start/Pause button after adjusting the time.



If you want to cancel the End Time function, turn off and on the product by pressing the On/Off button.



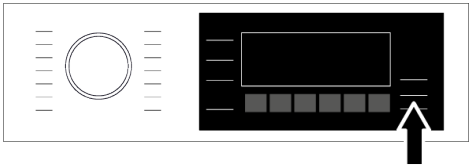
When you have activated the End Time function, do not add liquid detergent in the powder detergent compartment no 2. There is the risk of staining of the clothes

1. Open the loading door, place the laundry and put detergent, etc.
2. Select the washing programme, temperature, spin speed and, if required, the auxiliary functions.
3. Set the end time of your choice by pressing the End Time Setting button. End Time Setting indicator illuminates.
4. Press Start / Pause. Time countdown starts.

Additional laundry can be added into the machine during the End Time countdown. At the end of the countdown, End Time indicator turns off, washing cycle starts and the time of the selected programme appears on the display.

6.14 Starting the Program

1. Press the Start/Pause button for 1 second to start the program.



2. The loading door is locked. After the loading door is locked, the door lock symbol appears on the screen.
3. The program follow-up indicator lights on the screen show the current program step.

If no program is started or no button is pressed within 10 minutes during program selection, the product will automatically turn off. The screen and all indicators will go off.
If you press the On/Off button, the information of the program currently selected by default will be displayed.

6.15 Loading Door Lock

There is a locking system on the loading door of the machine that prevents opening of the loading door in cases when the water level is unsuitable.
"Door Locked" symbol appears on the display when the loading door is locked.

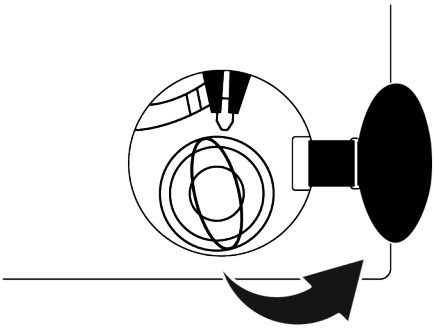
If the Remote Control Function is selected, the door will be locked. In order to open the door you must deactivate Remote Start Function by either pressing the Remote Start button or changing the programme position.

Opening the loading door in case of power failure:

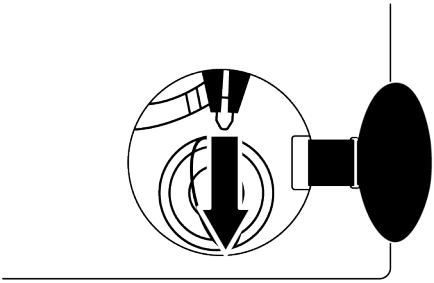
In case of a power failure, you can use the loading door emergency handle under the pump filter lid to manually open the loading door.

Before opening the loading door, make sure that there is no water in the product to avoid flooding.

1. Turn off and unplug the product.
2. Open the pump filter lid.



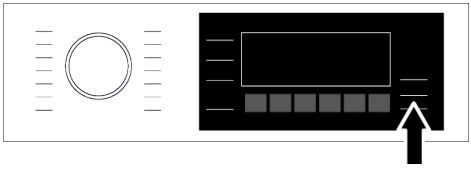
3. Pull down the loading door emergency handle with a tool and release. Then open the loading door.
4. If the loading door does not open then repeat the previous step.



6.16 Changing Selections After Program Starts

Adding laundry after the program has started :

When you press the Start/Pause button, if the water level in the machine is appropriate, the door lock is deactivated and the door opens for you to add laundry. When the door lock is deactivated, the door lock symbol on the screen disappears. After adding laundry, close the door and press the Start/Pause button again to continue washing.

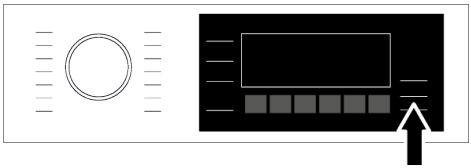


If the water level in the machine is insufficient when you press the Start/Pause button, the door lock cannot be deactivated and the door lock icon on the display will continue to appear.

If the water temperature inside the machine is above 50°C, you cannot disable the door lock for safety reasons (even if the water level is suitable).

Putting the machine into pause mode:

To pause the washing machine, press and hold the Start/Pause button for 1 second. The pause symbol will flash on the display.



Changing the program selection after the program has started:

Changing the program is not allowed while the program is running. If the child lock is not active, you can pause the running program and then select a new program. This will cancel the current program.

The selected program starts over.

Changing auxiliary function, speed and temperature settings:

Depending on the step the program has reached, you can disable or enable auxiliary functions. See "Auxiliary Function Selection"

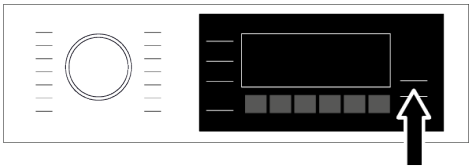
You can also change the speed and temperature settings. See "Spin Speed Selection" and "Temperature Selection".

If changes are not allowed, an audible warning will be given.

If the water temperature inside the machine is high or the water level is above the cover line, the loading door will not open.

6.17 Cancelling the Programme

When the machine is turn on and off the programme gets cancelled. Press and hold On/Off button for 3 seconds.



If you turn the programme selection button when the Child Lock is enabled, the programme will not be cancelled. You should cancel the Child Lock first.

If you want to open the loading door after you have cancelled the programme but it is not possible to open the loading door since the water level in the machine is above the loading door baseline, then turn the Programme Selection knob to Pump+Spin programme and drain the water in the machine.

6.18 End of Programme

End warning appears on the display when the programme is completed.

The product automatically shuts down if no buttons are pressed for 10 minutes. Display and all indicators are turned off.

Completed programme steps will be displayed if you press the On/Off button.

6.19 HomeWhiz Feature and Remote Control Function

You can check your washing machine from smart devices and get information about the status of your machine thanks to the HomeWhiz function. You can carry out many operations on your machine from your smart device by using the HomeWhiz application. Moreover, you can use certain properties only with the HomeWhiz Function.

You must download the HomeWhiz application from the app store of your smart device to use the Wifi feature of your machine.
To use the app, make sure your smart device is connected to the internet.
If you are using the app for the first time, complete user account registration by following the directions on the app. You can use all HomeWhiz featured products in your home through this account after registration is complete.
The , Bluetooth of your smart device should be on and your device should be connected to the internet during setup. Your smart device should be close to the washing machine. After the setup, the Bluetooth can be turned off or your smart device does not need to be close to the washing machine.
You may use your product provided that your smart device is connected to internet.
You can tap the “Devices” tab in the application to view appliances paired with your account. You may perform the user pairing operation of these products on this page.
After the app is setup, with the HomeWhiz Function, your washing machine can give you instant status notifications via your smart device.

Your washing machine will send you notifications over HomeWhiz application in the following cases:

- At the end of the programme,
- When the door of the washing machine is opened,
- In case of water cut warning,
- In case of security warning,

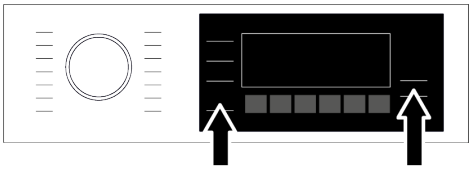
To utilize the HomeWhiz feature, ensure that the HomeWhiz app is installed on your smart device and that your washing machine is connected to your home Wi-Fi network. When your washing machine is not connected to the network, it operates like a machine without HomeWhiz function.
Your product shall run with a connection to the wireless network in your home network. The controls made by means of the application will be enabled through this network. Therefore, the wireless signal strength near the machine's location must be adequate.
Operates at HomeWhiz 2.4 GHz frequency band.
Please visit **www.homewhiz.com** link to learn which Android and IOS versions are supported by HomeWhiz application.

All safety measures described in the "**GENERAL SAFETY INSTRUCTIONS**" titled section of the user manual are also valid for remote operation with HomeWhiz function.

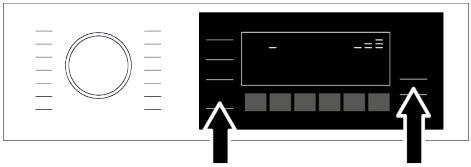
6.19.1 HomeWhiz Setup

A connection should be set between your product and the app in order for the app to function. Follow the steps below to establish this connection.

1. If you are adding a device for the first time, touch “Appliances” tab on the HomeWhiz Application. Select “ADD APPLIANCE” (touch here for setting up a new appliance) button in the upper right corner. Perform the setup by following both the steps below and the steps in the HomeWhiz Application.
2. To start the setup, make sure that your machine is turned off. Press and hold the On/Off button and the Remote Control Function button simultaneously for 3 seconds to switch your machine to HomeWhiz setup mode.

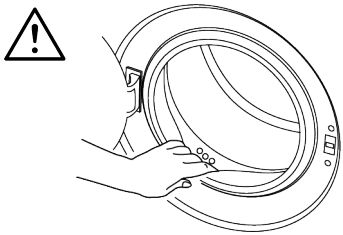


3. During the HomeWhiz setup process, an animation will display on the screen, and the Wireless Connection icon will continue to blink until your machine successfully establishes an internet connection. Only the On/Off button will be active in this mode. Other buttons will be inactive.



4. Follow the instructions on the display of HomeWhiz application.
5. Wait until the installation is complete. When setup is complete, give your washing machine a name. Now, you can see the product you have added to the HomeWhiz Application.

Your washing machine will automatically turn off if you cannot realize the setup successfully within 5 minutes. In this case, you have to start the setup process all over again. If the problem continues, please contact the Authorised Service.
You can use your washing machine with more than one smart device. To do this, download the HomeWhiz app on the other smart device as well. When you launch the app, you will need to log in with the account you previously created and paired with your washing machine. Otherwise, please read "Setting up a washing machine that is connected to someone else's account".



HomeWhiz Application may require you to type the product number shown on the product label. You can find the product label inside the product door. The product number will be shown on this label.

6.19.2 Setting up a Washing Machine Connected to Someone Else's Account

If the washing machine you want to use was previously introduced to the system with someone else‘s account, you must establish a new connection between your HomeWhiz Application and the product.

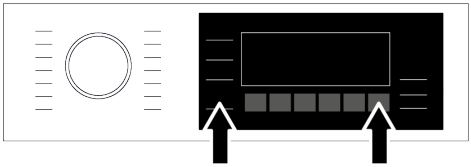
1. Download HomeWhiz Application on the new smart device you want to use.
2. Create a new account and log in to this account on the HomeWhiz app.
3. Follow the steps described in HomeWhiz Setup Setup and proceed with the setup procedure.

Given that your product's HomeWhiz Feature and Remote Control functionality operate via either Bluetooth or Wi-Fi technology, depending on your product model, it's important to note that only one HomeWhiz application can control your product at any given moment.

6.19.3 Deleting the HomeWhiz Account Match

Follow the following steps in order to delete a washing machine previously matched with someone else's account.

1. Turn on your machine by using the On/ Off button.
2. When your machine is running, push and hold the Remote Control Function button and End Time Setting buttons for 5 seconds.



3. You will hear warning sound from the product to notify your request after the countdown on the screen. Deleting the match will take a few seconds.

After this operation, you cannot use the HomeWhiz function of your washing machine until you do another setup.

Your product does not need to be connected to the internet in order to delete an account matching. Your request will be received. This matching will be automatically deleted when the product is first connected to the internet.

6.19.4 Remote Control Function and Its Use

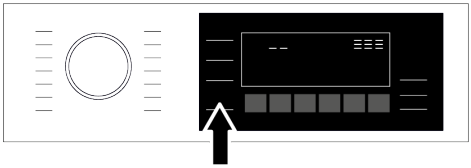
After HomeWhiz setup, Wifi will automatically turn on. To activate or deactivate the Wifi connection, please see "Wireless Connection".

If you turn off and on your machine while wireless connection is active, it will automatically reconnect. In cases of changing your network password or turning the modem off, the wireless connection will automatically turn off. For this reason, you will need to turn on the wireless connection again if you want to use the Remote Control function.

You can check the wireless connection symbol on the display to track your connection status. If the symbol is continuously on, it means you have internet connection. If the symbol is blinking, it means the machine is trying to connect. If the symbol is off, you have no connection.

When the wireless connection is on in your product, Remote Control function will be selectable.
If the Remote Control function cannot be selected, check the connection status. If the connection cannot be established, repeat the initial setup settings on the appliance.

If you want to control your washing machine remotely, you must activate the remote control function by pressing the Remote Control button on the control panel. Once access is established to the product, you will see a screen similar to the one below.



When the Remote Control is enabled, you can only turn on the machine, turn it off and follow the status through your washing machine. And all functions except child lock can be managed through the application.

You can follow whether the Remote Control function is on or off through the function indicator on the display.

If the Remote Control function is Off, all the operations are handled on the washing machine and only status follow-up is allowed on the application.

Remote Control function may not be activated if the remote connection is off or the product door is on.

Once you enable this feature on your washing machine, it stays active under most conditions, providing you with the capability to control your machine via the internet.

This functionality is available whether the machine is powered on or off, and can be accessed from any location.
In certain cases, it deactivates itself for safety reasons:

- When your washing machine undergoes a power interruption.
- When the door of the washing machine is opened,.
- When programme knob is turned and a different programme selected or appliance is turned off.

6.19.5 Troubleshooting

Do the following if you have a problem with controlling or connection. Observe whether the problem persists or not after the action you have performed.

1. Check whether your smart device is connected to the relevant home network.
2. Restart the product application.
3. Turn Bluetooth or Wi-Fi off and on via the control panel, depending on the model of your product.
4. If the connection cannot be established with the above processes, repeat the initial set-up settings on the washing machine.

If the problem persists, consult an Authorised Service Agent.

7 Maintenance and Cleaning

Please read the “Safety Instructions” section first!

Service life of your product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

7.1 Cleaning the Detergent Drawer

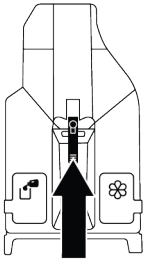
When should I clean it?

- If you see any solidifed, non-fluid detergent or softener when you open the compartment lid of the dosing tank,
- If you are not satisfied with the washing results, the detergent or softener may have thickened and cannot be absorbed into the drum.
- If dosing is selected, but you have not loaded detergent or softener for a long time and the liquid in the compartment has not reduced,
- If you want to change the washing agents you have filled in the compartment (e.g. if you are not satisfied with the detergent and do not want to use it) or if you have filled it incorrectly (e.g. if you have filled detergent in the softener compartment or softener in the detergent compartment),
- If you want to add a different brand of detergent or softener from the previous one,
- If you added a washing agent with different properties (for example, if you added detergent for colours instead of detergent for whites in the compartment),
- If you added a washing agent with different concentrations (In order not to waste the old detergent that you emptied, you can use it in the next wash by placing it in the powder detergent compartment and selecting the “powder detergent active” position on the display).
- If the new softener to be added has the same properties but only the smell is different, (keep in mind that the mixture will have a different smell when added without cleaning the remaining softener),
- If the product is not used for a long period of time (e.g. during the time between moving to and from the summer house, 3 months or more), the liquid washing agent may gradually thicken and eventually solidify and the system may not be able to dose even though it appears to be full.

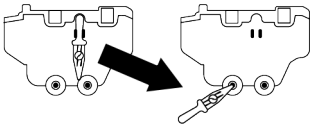
How to Clean:

Before starting cleaning, turn off your product by pressing the On/Off button and unplug the power plug from the socket.

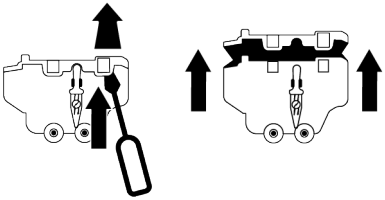
It is recommended that you wear suitable gloves to avoid direct contact with the detergent and other washing agents that you will empty from the detergent drawer.



1. Press on the element indicated by the arrow and pull the detergent drawer towards you and remove it.



2. Remove the drain pipe on the back of the drawer from its slot.
3. Bring the slot on the back of the detergent compartment towards the container into which you empty the detergent.
4. Gently push the drain pipe into the slot at the back of the detergent compartment.
5. The detergent will start to drain into the container.
6. Follow the same procedure for the softener compartment.

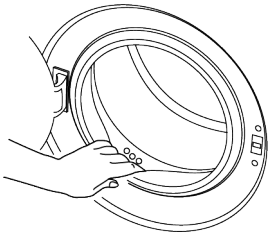


7. Remove the tabs holding the top cover of the detergent drawer with a flat-head screwdriver (there are 6 tabs in total, two each on the right, left and back of the drawer) and wash the inside of the drawer.
8. When you have completed cleaning, put the cover back on the drawer. Make sure that all tabs are fitted. If the tabs do not fit, liquids may spill out of the drawer or the detergent dispenser may get stuck in the drawer slide or be difficult to move. Therefore make sure that the tabs are fully engaged.
9. Put the draining tube back in its place on the back of the drawer.
10. Insert the drawer back, observing the slot and slides, and push the drawer closed. After adding detergent and softener, the machine will be ready for use in programmes with dosing feature.

7.2 Cleaning the Loading Door and the Drum

For products with drum cleaning programme, please see the Operating the product section.

Repeat Drum Cleaning process in every 2 months.
NOTICE: Use an anti-limescale suitable for the washing machines.



After every washing make sure that no foreign substance is left in the product.
If the holes on the door gasket shown in the figure is blocked, open the holes using a toothpick.

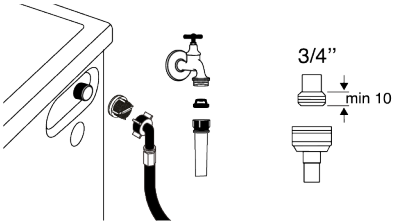
Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel.
Never use steel wool or wire wool. These will damage the painted, chrome coated and plastic surfaces.
We recommend you to wipe the door gasket with a dry and clean cloth at the end of the programme. This will remove residues on the door gasket in your product and prevent formation of malodours.

7.3 Cleaning the Body and Control Panel

Wipe the body of the product with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth.
Use only a soft and damp cloth to clean the control panel. Do not use cleaning products that contain bleach

7.4 Cleaning the Water Intake Filters

There is a filter at the end of each water intake valve at the rear of the product and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the product. Filters should be cleaned if they are dirty.



1. Close the taps.
2. Remove the nuts of the water intake hoses to access the filters on the water intake valves and clean them with an appropriate brush. If the filters are too dirty, remove them from their places with a pliers and clean in this way.
3. Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.
4. Replace the gaskets and filters carefully and tighten their nuts by hand.

7.5 Draining Remaining Water and Cleaning the Pump Filter

The filter system in your product prevents solid items such as buttons, coins and fabric fibres clogging the pump impeller during draining of washing water. Thus, the water will be drained without any problem and the service life of the pump will extend.
If the product fails to drain water inside it, the pump filter is clogged. Filter must be cleaned whenever it is clogged or in every 3 months. Water must be drained off first to clean the pump filter.
In addition, prior to transporting the product (e.g., when moving to another house) water should be drained completely.

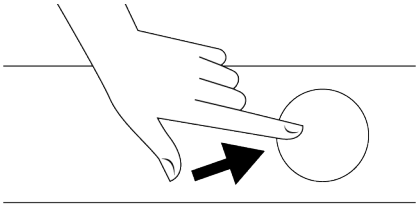
NOTE:
Foreign substances left in the pump filter may damage your product or may cause noise problem.
If you live in areas prone to frost, remember to turn off the water tap, disconnect the main hose, and drain the water from the product when it's not in use.
After each use, turn off the tap to which the mains hose is connected.

In order to clean the dirty filter and drain the water:

1. Unplug the product to cut off the supply power.

   Temperature of the water inside the product may rise up to 90 ºC. To avoid the risk of scalding, clean the filter after the water inside the product is cooled down.

2. Open the filter cover.



3. Follow the below procedures in order to drain water.

If the product does not have an emergency water draining hose, in order to drain the water:

- Place a large container at the end of the hose to collect the water from the filter.
- When the pump filter starts leaking water loosen it by turning (opposite clockwise). Fill the running water to the container you placed in front of the filter. Keep a cloth ready to clean the water that may spill.
- Completely turn and remove the pump filter when the water in the product leaks out.

1. Clean any residues inside the filter as well as fibres, if any, around the pump impeller region.
2. Replace the filter.
3. If the filter cap is composed of two pieces, close the filter cap by pressing on the tab. If it is one piece, seat the tabs in the lower part into their places first, and then press the upper part to close.

8 Troubleshooting

Please read the “Safety Instructions” section first!

Programmes do not start after the loading door is closed.

- Start / Pause / Cancel button is not pressed. >>> Press Start / Pause / Cancel button.
- It may be difficult to close the loading door in case of excessive loading. >>> Reduce the amount of laundry and make sure that the loading door is closed properly.

Programme cannot be started or selected.

- The product has switched to self-protection mode due to a supply problem (line voltage, water pressure, etc.). >>> Depending on the product model, select another program by turning the Program Selection button or pressing and holding the On/Off button for 3 seconds to cancel the program. Previous programme will be cancelled. See Cancelling the Programme

Water inside the product.

- Some water has remained in the product due to the quality control processes in the production. >>> This is not a failure; water is not harmful to the product.

The product does not take water in.

- Tap is turned off. >>> Turn on the taps.
- Water inlet hose is bent. >>> Flatten the hose.
- Water inlet filter is clogged. >>> Clean the filter.
- Loading door is not closed. >>> Close the door.

The product does not drain water.

- Water drain hose is clogged or twisted. >>> Clean or flatten the hose.
- Pump filter is clogged. >>> Clean the pump filter.

Product vibrates or makes noise.

- Product is standing unbalanced. >>> Adjust the stands to balance the product.
- A hard substance has entered into the pump filter. >>> Clean the pump filter.
- Transportation safety bolts are not removed. >>> Remove the transportation safety bolts.

- Laundry quantity in the product is too little. >>> Add more laundry to the product.
- Excessive laundry is loaded in the product. >>> Take out some of the laundry from the product or distribute the load by hand to balance it homogeneously in the product.
- Product is leaning on a rigid item. >>> Make sure that the product is not leaning on anything.

There is water leaking from the bottom of the product.

- Water drain hose is clogged or twisted. >>> Clean or flatten the hose.
- Pump filter is clogged. >>> Clean the pump filter.

Product stopped shortly after the programme started.

- Machine has stopped temporarily due to low voltage. >>> Product will resume running when the voltage restores to the normal level.

Product directly drains the water it takes in.

- Draining hose is not at adequate height. >>> Connect the water draining hose as described in the user manual.

No water can be seen in the product during washing.

- Water is inside the invisible part of the product. >>> This is not a failure.

Loading door cannot be opened.

- Loading door lock is activated because of the water level in the product. >>> Drain the water by running the Pump or Spin programme.
- Product is heating up the water or it is at the spinning cycle. >>> Wait until the programme completes.
- Loading door may be stuck because of the pressure it is subjected to. >>> Grab the handle and push and pull the loading door to release and open it.
- If there is no power, loading door of the product will not open. >>> To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See Loading Door Lock [▶ 42]

Washing takes longer than specified in the user manual. (*)

- Water pressure is low. >>> Product waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.
- Voltage is low. >>> Washing time is prolonged to avoid poor washing results when the supply voltage is low.
- Input temperature of water is low. >>> Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.
- Number of rinses and/or amount of rinsing water have increased. >>> Product increases the amount of rinsing water when good rinsing is needed and adds an extra rinsing step if necessary.
- Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage. >>> Use recommended amount of detergent.

Programme duration does not countdown. (On models with display) (*)

- Timer may stop during water intake. >>> Timer indicator will not countdown until the product takes in adequate amount of water. The product will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.
- Timer may stop during heating step. >>> Timer indicator will not countdown until the product reaches the selected temperature.
- Timer may stop during spinning step. >>> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.

Programme duration does not countdown. (*)

- There is unbalanced load in the product. >>> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.

Product does not switch to spinning step. (*)

- There is unbalanced load in the product. >>> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.
- The product will not spin if water is not drained completely. >>> Check the filter and the draining hose.
- Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage. >>> Use recommended amount of detergent.

Washing performance is poor: Laundry turns gray. (**)

- Insufficient amount of detergent has been used over a long period of time. >>> Use the recommended amount of detergent appropriate for water hardness and the laundry.
- Washing has been made at low temperatures for a long time. >>> Select the proper temperature for the laundry to be washed.
- Insufficient amount of detergent is used with hard water. >>> Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into gray in time. It is difficult to eliminate graying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.
- Excessive amount of detergent is used. >>> Use the recommended amount of detergent appropriate for water hardness and the laundry.

Washing performance is poor: Stains persist or the laundry is not whitened. (**)

- Insufficient amount of detergent is used. >>> Use the recommended amount of detergent appropriate for water hardness and the laundry.
- Excessive laundry is loaded in. >>> Do not load the product in excess. Load with amounts recommended in the "Programme and consumption table".
- Wrong programme and temperature were selected. >>> Select the proper programme and temperature for the laundry to be washed.
- Wrong type of detergent is used. >>> Use original detergent appropriate for the product.
- Detergent was put in the wrong compartment. >>> Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.

Washing performance is poor: Oily stains appeared on the laundry. (**)

- Regular drum cleaning is not applied. >>> Clean the drum regularly. For this procedure, see Cleaning the Loading Door and the Drum [▸ 48]

Washing performance is poor: Clothes smell unpleasantly. (**)

- Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes. >>> Leave the detergent drawer as well as the loading door of the product ajar after each washing. Thus, a humid environment favourable for bacteria cannot occur in the machine

Colour of the clothes faded. (**)

- Excessive laundry was loaded in. >>> Do not load the product in excess.
- Detergent in use is damp. >>> Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- A higher temperature was selected. >>> Select the proper programme and temperature according to the type and soiling degree of the laundry.

Washing machine does not rinse well.

- The amount, brand and storage conditions of the detergent used are inappropriate. >>> Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- Detergent was put in the wrong compartment. >>> Put the detergent and the softener in the correct compartment.
- Pump filter is clogged. >>> Check the filter.
- Draining hose is folded. >>> Check the drain hose.

Laundry became stiff after washing. (**)

- Insufficient amount of detergent is used. >>> Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.
- Detergent was put in the wrong compartment. >>> Put the detergent and the softener in the correct compartment.
- Detergent was mixed with the softener. >>> Do not mix the softener with detergent. Wash and clean the drawer with hot water.

Laundry does not smell like the softener. (**)

- Detergent was put in the wrong compartment. >>> Put the detergent and the softener in the correct compartment.
- Detergent was mixed with the softener. >>> Do not mix the softener with detergent. Wash and clean the drawer with hot water.
- Softener dosage setting may be in low level. >>> Increase the softener dosage amount by one level. See "Automatic Dosage Setting".

Detergent residue in the detergent drawer. (**)

- Detergent was put in wet drawer. >>> Dry the detergent drawer before putting in detergent.
- Detergent has gotten damp. >>> Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- Water pressure is low. >>> Check the water pressure.
- The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked. >>> Check the holes and clean if they are clogged.
- There is a problem with the detergent drawer valves. >>> Call the Authorised Service Agent.
- Detergent was mixed with the softener. >>> Do not mix the softener with detergent. Wash and clean the drawer with hot water.

Detergent residue on the clothes.

- The machine might have been overloaded. >>> Do not overload the machine.
- Wrong programme and temperature were selected. >>> Select the proper programme and temperature for the laundry to be washed.
- Wrong type of detergent might have been used. >>> Select the proper detergent for the laundry to be washed.

Too much foam forms inside the product. (**)

- Improper detergents for the washing machine is used. >>> Use detergents appropriate for the washing machine.
- Excessive amount of detergent is used. >>> Use only sufficient amount of detergent.
- Detergent was stored under improper conditions. >>> Store detergent in a closed and dry location. Do not store in excessively hot places.
- Some meshed laundry such as tulle may foam too much because of their texture. >>> Use smaller amounts of detergent for this type of item.
- Detergent was put in the wrong compartment. >>> Make sure you place the detergent in the appropriate compartment.

Foam is overflowing from the detergent drawer.

- Too much detergent is used. >>> Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer. >>> Put detergent into the product suitable for the programmes and maximum loads indicated in the “Programme and consumption table”. When you use additional chemicals (stain removers, bleaches and etc.), reduce the amount of detergent.

Laundry remains wet at the end of the programme. (*)

- Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage. >>> Use recommended amount of detergent.

Drying lasts too long.

- The machine might have been overloaded. >>> Do not overload the machine.
- Spinning might not be sufficient for laundry. >>> Select a higher spin speed in the washing step of the Washer-Dryer.
- Tap is turned off. >>> Turn on the taps.

Laundry comes off wet after the drying step.

- The programme selected might not be suitable for the type of laundry. >>> Check the care labels on clothes and select a programme accordingly, or select timed programmes additionally.
- The machine might have been overloaded. >>> Do not overload the machine.
- Spinning might not be sufficient for laundry. >>> Select a higher spin speed in the washing step of the Washer-Dryer.

Machine does not start or programme cannot be started.

- Power cable might be unplugged. >>> Make sure that the power cable is plugged in.
- Programme might not be set, or the Start/Pause/Cancel button might be not pressed. >>> Make sure the programme is set and the machine is not in Standby mode.
- Child lock might be activated. >>> Disable Child Lock.

Laundry shrinks, fades, tarnishes or gets damaged.

- The programme selected might not be suitable for the type of laundry. >>> Check the care labels on clothes and select a programme accordingly, or select timed programmes additionally. You should not dry laundry that is not suitable for drying.

Machine does not dry.

- Laundry might not be dried or the drying step might not be enabled. >>> Check if the drying function is selected after the selected washing programme.

Loading door cannot be opened.

- The door of your machine might not be opening due to safety reasons. >>> If the door locked indicator is still active on the display after the drying step, the machine will keep the door locked for your safety until it cools down.
- If there is no power, loading door of the product will not open. >>> To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See Loading Door Lock [▶ 42]

(*) The product does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the product and to its surrounding environment. Laundry should be rearranged and respun.

(**) Regular drum cleaning is not applied. Clean the drum regularly. See Cleaning the Loading Door and the Drum [▶ 48]

If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Agent. Never try to repair a nonfunctional product yourself.

Check the HomeWhiz section for the relevant troubleshooting information.

9 DISCLAIMER

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the “Self-Repair” section).

Therefore, unless otherwise authorized in the “Self-Repair” section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Grundig **) shall void the guarantee.**

Self-Repair

Self-repair can be done by the end-user with regard exclusively to the following spare parts: door, door hinge and seals, other seals, door locking assembly and plastic peripherals such as detergent dispensers (an updated list is also available in support.grundig.com as of 1st of March 2021)

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for self-repair or which are available in support.grundig.com For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/or not following the instructions in the user manuals for self-repair or which are available in support.grundig.com , might give raise to safety issues not attributable to support.grundig.com , and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: motor, pump assembly, main board, motor board, display board, heaters etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above

The spare part availability of the washing machine or washer-dryer that you purchased is 10 years. During this period, original spare parts will be available to operate the washing machine or washer-dryer properly.